Ein cyf/Our ref MB-LG-0475-14

Chairs of Local Service Boards

18 February 2014

Dear Colleagues,

REPORT ON LOCAL AUTHORITY SERVICE PERFORMANCE 2012-13

I wish to draw your attention to a Report on Local Authority Service Performance which the Welsh Government published on 29 January 2014. The publication can be accessed on the Welsh Government website through the following link:


The Report brings together the latest available performance data which can be used to support the accountability and scrutiny of public services in Wales. The publication highlights and adds context to performance variation throughout Wales and sets out what the citizen can expect from key Local Authority services. The service areas included are Social Care, Education, Leisure and Culture, Housing, Environment, Transport, Community Safety and Wellbeing.

The performance of many of these services is dependent, at least in part, on effective collaboration between Local Service Board members. I strongly encourage you as an LSB to consider the information in relation to your area and have a challenging and frank discussion about how service performance can be transformed to improve outcomes for the people of Wales.

Yours sincerely

Lesley Griffiths AC / AM
Y Gweinidog Llywodraeth Leol a Busnes y Llywodraeth
Minister for Local Government and Government Business