Neighbourhood Management Programme Highlight Report
Cardiff South East

Programme Details:

Programme Name: Neighbourhood Management
Programme ID: ID: NM

Previous | CURRENT | Future
--- | --- | ---
Red | Red | Red
Red/Amber | Red/Amber | Red/Amber
Amber/Green | Amber/Green | Amber/Green
Green | Green | Green

Senior Responsible Officer: Sarah McGill

This reporting period: Oct-Dec 2012
Next Period: Jan-Mar 2013

Overview of Neighbourhood Management:

<table>
<thead>
<tr>
<th>ID: NM.SE</th>
<th>Neighbourhood Areas within this Programme: Cardiff South East</th>
<th>Neighbourhood SRO: - Martin Birch, Operational Manager – Bereavement &amp; Registration Services (<a href="mailto:mbirch@cardiff.gov.uk">mbirch@cardiff.gov.uk</a>) - Nici Evans, Partnership Development Manager, Cardiff &amp; Vale UHB (<a href="mailto:Nici.Evans@cardiff.gov.uk">Nici.Evans@cardiff.gov.uk</a>)</th>
<th>Current RAG status</th>
</tr>
</thead>
</table>

Neighbourhood Indicators:

Neighbourhood chairs and neighbourhood management officers to agree which issues need to be escalated to the attention of the Neighbourhood Management programme lead. This will be done where negative trends are evidenced or a number of red/red amber RAG status are being identified throughout the neighbourhood action plans.

Issues: Improving Outcomes for Children and Young People: NEETs

The destination of Young People in Cardiff after Year 11 2009/10 – 2011/12

![](image)

Source: Careers Wales

Story and context for current trend

The South East Neighbourhood has a diverse mixture of young people from various ethnic cultures and backgrounds. Many of your young people are living in the most deprived areas of Cardiff with high rates of unemployment. The area also has some of the worst educational attainment levels in the City and problems with truancy and anti social behaviour throughout the area, leading to a high number of NEETs in Cardiff South East. Many families in the South East of Cardiff have known unemployment for a number of generations and in some cases is accepted as the ‘norm’. This is a trend that the Neighbourhood Management Team is making a significant contribution to addressing as part of a longer term priority for the City. Over the past 6 months the NM Team has successfully pulled together all key providers of Youth Services in the Southern part of the area, and began to make in-roads in the Cathays/Gabalfa area and supported and actively facilitated a more cohesive approach to the delivery of services which will impact on young people not in education or training. These activities include supporting the Youth Service’s NEET’s project, developing a working relationship working with Willows High School to support their achievements and pro-actively supporting the 3rd sector youth services to develop bespoke programmes which offer targeted intervention for young people.

Cardiff South East Community Cohesion Index

Source: Cardiff Council, Customer & Business Knowledge Team

Story and context for current trend

Plasnewydd and Adamsdown / Spott & Tremorfa host a multi-cultural and mixed community with enormous ethnic diversity with 64% of all asylum seekers in Cardiff living in this area. A company called Clear Springs has recently been awarded the contract to accommodate new arrivals in the UK. Concerns have already been raised at the NMT level because of potential increased vulnerability of this group and the related potential for community cohesion problems. There is also a large Czech Roma and Eastern European population residing in Plasnewydd and Adamsdown, which is specifically problematic around the Shelley Gardens area. The Tremorfa/Spott area is also home to a large Gypsy & Travelling Community and includes the Rover Way site. The area also houses a number of hostel accommodation for those who are homeless and extremely vulnerable. We are committed to supporting vulnerable people & these disadvantaged communities, however, the transient nature of the population creates a barrier to addressing the deep rooted service delivery challenges found in this neighbourhood. In order to focus on specific area’s, the NMT has set up 2 local multi-agency community cohesion groups in Spott/Adamsdown/Tremorfa & Plasnewydd to improve ESOL provision, integration and low level racial tensions.
**Issue:** Addressing Disadvantages & Promoting Social Inclusion & Belonging: Older People

### Cardiff South East Population 65yrs+

% of Cardiff population 65yrs+ living within each decile of overall deprivation by neighbourhood area

Source: Cardiff Council, Customer & Business Knowledge Team

### Story and context for current trend

Although Older People make up only 16% of the total population in the neighbourhood, local research & intelligence shows that the level of need to address isolation, poverty and safety is proportionally high. The second graph demonstrates that over 50% of the Cardiff South East population of people over 65yrs are living within the top 30% of deprivation. The first map highlights the need for us to focus our attention on those living in the Gabalfa & Plasnewydd areas and will help us plan the programme of work being developed by the Cardiff South East Older People Action Group, which includes:

- Building a local profile of older people living in SE Cardiff so that we have a true understanding of the issues in the area
- Developing an engagement plan (beginning with a Pensioners Question Time in Splott before Christmas)
- Setting up the over 75yrs Welfare Check pilot with Four Elms Medical Practice and Care & Repair. Pilot expected to commence in December 2012
- Working with Age Concern and the University to develop a local volunteering service for students to visit older people
- Engaging with Nursing Homes in the area to establish ways of working together

### Milestones Achieved

#### ID | Milestones Achieved in this reporting period
--- | ---
**CYP:** Improving Outcomes for Children and Young People
**ADPSiB:** Addressing Disadvantage & Promoting Social Inclusion & Belonging
**CAN:** Promoting a Clean & Attractive Neighbourhood  

**CYP (a) / (b)**  
1.1 The NM Team has engaged with the Vibe (multi-media youth provision) to explore the feasibility of targeted intervention for a bespoke community cohesion package

**CYP 1.2**  
New provision on Thursday evening for Czech Roma Young People at the YMCA. Over 400 YP have attended to date

**CYP (b) 1.2**  
X2 high quality music diversionary events were arranged for Halloween with the Ministry of Life and nearly one hundred of the most problematic children and young people attended, with minimal anti-social behaviour reported that evening

**CYP 1.7**  
Sexual Health in Teenagers Action Group established and a programme of work now in progress including: -

- C-Card Scheme at Willows High School

**Sexual & Relationships Education delivery:** The SRE Toolkit for Key Stage 3 & 4 and recommended resources from the Public Health Team will be delivered in the school.

Teachers will be delivering some elements of the programme, and Cardiff YMCA will deliver other elements, such as STIs and contraception.

Targeting vulnerable groups: YMCA is to deliver their ‘Sex, Lies & STIs’ programme with a group of girls attending a homework club. Girls disengaged from education need to be picked up through other means, this is an ongoing issue

Several reports of Czech Roma girls displaying highly and overtly sexualised behaviour and at risk of sexual exploitation. Issue presented at the LSCB Sexual Harm Panel in November for a multi-agency plan of action

**CYP 2.1**  
A Plasnewydd Youth Strategy Planning Group has been established

**CYP 3.2**  
Discussions with St Albans Primary School about Restorative Approaches training are underway

**ADPSiB 1.4**  
The Communities First Homework Club scheme has expanded to provide an extra night in Adamsdown to increase this facility to 4 sessions per week

**ADPSiB 2.1 (a) **  
The Cardiff South East Older Peoples Action Group has now been set up and a programme of work established. This includes: -

- Building a profile of older people in the neighbourhood area

- Engaging with older people in the area

**ADPSiB 2.1 (f)**  
Developing the *Over 75’s Welfare Check Project* which will commence in December 2012 as a pilot with the Four Elms Medical Practice & Care & Repair
The Substance Misuse Area Planning Board Delivery Group has approved funding to undertake a Street Survey of Substance Misuse in Tremorfa, Splott, and Adamsdown. A date for the project start is to be confirmed.

The Bay Side Diner in Splott was selected as a priority to bring back into use. Since the NM team has become involved, the owner has been contacted and the building has been refurbished and re-opened as a Tyre Fitting centre. NM has been instrumental in working with various partners including the Police, the Probation Service, Waste Management and the Planning Department to assist in bringing back into use this building.

Plans for the “Urban” Schemed are progressing and are being led by Phil Daw who chairs the Splott Neighbourhood PACT.

Seawall Road was identified as a target area by the NM team. The following has been completed in this area to make the area less attractive for fly tipping:
- Better street lighting
- Crime Prevention signs
- Improved landscaping
- Targeted Police Patrols

Cardiff and Vale Public Health Team have produced Guidance on Healthy Food and Drink Options for Community Events. Guidance is available to all NMT agencies in order to encourage healthier lifestyle options within communities. Change 4 life materials and resources available to all NMT agencies from Cardiff and Vale Public Health Team to encourage families to sign up and receive information on healthy eating and physical activity.

### Milestones Not Achieved

<table>
<thead>
<tr>
<th>ID</th>
<th>Milestones Not achieved (including those with Red or Red Amber Status)</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADPSIB 3(c).3</td>
<td>Play provision for Gypsy &amp; Travellers</td>
<td>Cymorth funding which currently supports this provision is coming to an end on 31/03/2013. Sources of funding are currently being considered to maintain this provision.</td>
</tr>
<tr>
<td>ADPSIB 1.2</td>
<td>Basing Jobcentre Staff within community venues</td>
<td>This action is being taken forward by Communities First and is part of the cluster bid with WG. Once approved venues will be identified for Jobcentre staff to be based within.</td>
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</tbody>
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### Next Reporting Period:

<table>
<thead>
<tr>
<th>ID</th>
<th>Key milestones for Next Reporting Period:</th>
<th>Baseline delivery date</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>CYP 1.2</td>
<td>Project to train a small number of Czech Roma Young People to become “Young Consultants” and to support them to undertake a small piece of research into the Czech Roma Community which will help us to understand their experiences of living in Cardiff and how we can address their needs.</td>
<td>Summer 2013</td>
<td></td>
</tr>
<tr>
<td>ADPSIB 3(c).3</td>
<td>Update on provision for Gypsy &amp; Travellers</td>
<td>31/03/2013</td>
<td></td>
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<tr>
<td>CYP 1.5</td>
<td>Working with the Vibe to develop and deliver a bespoke multi-media community cohesion package in Cemetery Park in Adamsdown.</td>
<td>01/01/2013</td>
<td></td>
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<tr>
<td>Other</td>
<td>Smoke free Playground: Cardiff Council Parks Department have agreed for Shelley Gardens to be the pilot site for Smoke free Playground in Cardiff</td>
<td>13/03/2013</td>
<td></td>
</tr>
</tbody>
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### Significant Current Workstream Risks:

<table>
<thead>
<tr>
<th>ID</th>
<th>Date Raised</th>
<th>Description (clearly highlight impact)</th>
<th>Owner initials</th>
<th>Countermeasure(s)/Contingency</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADPSIB 3(c).3</td>
<td>21/09/2012</td>
<td>Threat to current and future play provision for Gypsy and Traveller children and young people.</td>
<td>NE/MB</td>
<td>An “extraordinary” meeting has been held to discuss the threat to withdrawal of service. A risk assessment and EqIA has been instigated &amp; sources of alternative funding are currently being sought to maintain this provision</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>23/11/2012</td>
<td>Threat to the People Can Communities First STAR Cluster and the delivery of essential services to the local community</td>
<td>CCC</td>
<td>Every measure is being taken by CCC &amp; WG to support the survival of this CF Cluster.</td>
<td></td>
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### Decisions Required from the Cardiff Partnership Board:

1. None.

### Author Sign-Off and Assurance:

Report Author: Nici Evans & Martin Birch  
Report Sign off SRO: Sarah McGill