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1. **Introduction**

Cardiff’s Neighbourhood Partnership arrangements bring services closer to people, and help partners understand local needs and aspirations. It is a framework that allows the effective coordination of resources to solve problems and deliver at the local level. Multi-agency networks focus upon the six localities across Cardiff, sharing local intelligence to solve problems for their particular neighbourhood. This means that a range of expertise from across the public and voluntary sectors is brought to bear on the issues that really matter to communities.

The approach has increased partners’ mutual awareness and understanding of their respective roles and activities, leading to more collaborative and responsive working. It has also redefined the conventional way of working by concentrating on bringing decision-making and resources closer to communities, through a model tailored specifically for Cardiff. Already the model has been very successful, delivering tangible improvements in each neighbourhood and has helped target resources where they are needed most.

This report provides an overview of the activity and progress made in each of the six Neighbourhood Partnerships in Cardiff during 2014/15.

2. **What Matters**

The current economic climate and increasing citizen expectations have highlighted the need for all providers to reconsider the way we design and deliver services. It is clear we need to work together to deliver both financial savings and service improvements, and this raises attention to the scope of existing partnership working in the city and the opportunities to foster greater integration across our organisations. In 2010 the Cardiff Partnership developed the 10 year [What Matters Strategy](#) for the city (Cardiff’s Single Integrated Plan), founded on a shared vision, where delivery of services is managed in the form of seven ‘citizen outcomes’ to describe the conditions of well-being for Cardiff. Partners agreed to align all of their efforts around these outcomes, and in this way [What Matters](#) represents a significant milestone in integrating organisational activity.
The Neighbourhood Partnerships manage locally identified action plans in line with the seven What Matters Citizen Outcomes:

- People in Cardiff are healthy
- People in Cardiff have a clean, attractive and sustainable environment
- People in Cardiff are safe and feel safe
- Cardiff has a thriving and prosperous economy
- People in Cardiff achieve their full potential
- Cardiff is a great place to live, work and play
- Cardiff is a fair, just and inclusive society

2.1 Cardiff Debate

The What Matters Strategy and Neighbourhood Partnership approach was informed in part through the principles of co-production, consultation and engagement with citizens and stakeholders to achieve better outcomes for the city. As the public and third sector face significant financial pressures in terms of reducing budgets and growing demand for service, the City of Cardiff Council and Partners are looking at different ways to shape the future of public services.

The Cardiff Debate is a three year engagement programme that will involve local people and communities in the future of public services. This will ensure our services are responsive to local need and will encourage innovation and community ownership in shaping services.

The Debate is being delivered in conjunction with our public service partners and during the first phase, 37 community events were undertaken between June and September 2014 including leisure centres, shopping centres, community buildings and local community events. As part of the events, a number of questions were asked:

- What services matter most to you or your family, and why?
- Cardiff is a growing city but has less money to spend on services. How can we do things differently to save money in the future?
- How can you / the community get more involved in making this happen?

Over 6,600 votes were cast in the identification of public service priorities, with Health Services (12.9%), Education & Skills (9.8%) and Keeping Children Safe (9.5%) identified as
the areas of overall highest concern; although, a range of specific issues were also identifiable at a community level e.g.

- Most notably City Travel was shown to be a far higher priority for those participants from Pentyrch (23.8%) and Ely/Caerau (19.8%) than any of the other locations with recent changes to local bus services in these areas highlighted by residents as a cause of concern.

- Similarly participants in Trowbridge, Splott and Fairwater singled out Waste, Street Cleaning and Recycling as their number one priority (19.8%, 15.8% & 12.7% respectively). In Fairwater particularly concern from local residents was influenced by the recent closure of the Waungron Road HWRC.

- Housing & Homelessness was identified as a priority by those living in both Butetown (12.2%) and Cathays (10.5%).

- Those in Butetown also indicated particular concern with ‘Keeping Children Safe’ (16.2%) a result which coincided with a time when stories concerning the religious radicalisation of young people in that area featured heavily in the media.

Further events also took place in each of the Neighbourhoods as part of the Council’s Budget Consultation 2015/16 and which also drew on a neighbourhood approach in presenting the collective budget proposals by neighbourhood areas to make it easier for the public to understand potential service changes.

As the Cardiff Debate continues over future years, continuing engagement will be undertaken in the Neighbourhoods involving local stakeholders to help maximise opportunities for utilising local networks and community venues.

2.2 ‘Stepping Up’ and Community Involvement

Due to the ongoing reductions in public finances, public bodies have been under increasing pressure to find new and more efficient ways of delivering their services. This has impacted across the board, but perhaps no more so than on non-statutory community services delivered at a local level. The situation demands a creative response and local communities have traditionally been very resourceful in acting to help themselves. Indeed, community organisations have been at the very heart of local service delivery for decades. The economic climate presents the opportunity to enable more community-led activities to take place and to encourage more volunteers to ‘step up’ and take over the management of services and assets in their own communities.

To support this, the Stepping Up tool kit has been developed as a reference guide. It is structured so that each section builds up a picture of the process, of applying to take over the management of a ‘community service’ or ‘asset’ from the ‘feasibility’ stage, through ‘start-up’ and on to the stage where ‘ongoing support’ is sought. In other words from the very first step, which may include the formation of an organisation, through to the stage where they are given the green light to proceed.
In October 2014 the tool kit was launched and Stepping Up workshops were held across Cardiff, to work with community members, and representatives of community groups. The workshops provided; awareness raising of opportunities for involvement in service delivery; an explanation of the process for ‘stepping up’ to deliver; highlighted different approaches to developing a project and building an organisation; signposting towards sources of support; and explored the challenges to be overcome.

The Council wants to encourage and support volunteers and as part of the consultation on the budget proposals launched in November 2015, asked the public if they would be interested in becoming involved in volunteering to help guide the delivery of services in their neighbourhood. Approximately one in five (19.2%) of the 4191 respondents, expressed some interest in increasing their involvement through volunteering.

Going forward the Neighbourhood Partnerships will be drawing on the strengths within its networks and their in-depth local knowledge to support, where possible, the continuation of local community provision as part of the Neighbourhood Action Plans.

2.3 Neighbourhood delivery in core services

The benefits of locality working has become increasingly recognised by partner organisations and over time, more and more services have become aligned on a neighbourhood basis. This emphasis on a needs-based approach has subsequently been included with transformational change programmes which organisations, such as the Council and University Health Board are taking forward.

An example of increased neighbourhood delivery in 2014/15 has been the Council’s infrastructure pilot which has aligned the Grounds Maintenance function with Cleansing and Enforcement in recognition that different parts of the city require a different response. The purpose of the pilot, which commenced in February 2015, was to identify where resources could be shared to deliver efficiencies e.g. fly-tipping, area based litter picking, parks maintenance etc. One of the key aims was to build up local knowledge and create a sense of ownership of local environmental issues, along with increased productivity (e.g. waste collected, operating hours) and decrease in fuel, travel time and staff costs. Following a successful pilot, the approach is now being rolled out across the city.
3. Structure, Representation and Involvement

3.1 How we deliver Neighbourhood Partnerships in Cardiff

The Neighbourhood Partnership structure in Cardiff is delivered through a strategic and operational delivery structure across six Partnership Areas. The What Matters Strategy provides the overall framework and through the six Partnerships, elected members and partners prioritise particular local issues in response to community need and business intelligence:


Successful Neighbourhood Partnerships rely on championing the interests of local communities and using local knowledge and intelligence to inform priorities. Local elected members are well placed to represent their areas and galvanise local services to work together to respond to identified need. To ensure that the strategic priorities are delivered, each of the six Neighbourhood Partnerships has an identified ‘Lead Elected Member’ who chairs the Strategic Neighbourhood meetings involving all elected members in the area including Community Council representatives.

Some of the responsibilities within the role of the Lead Elected Member in each of the Partnerships are to:

- Chair and agree the agenda for each quarterly Strategic Neighbourhood Partnership Meeting
- Work across political groups to facilitate elected member and Community Councillor Involvement in the delivery of the Partnership’s Neighbourhood Action Plan
- Act as a Champion and lead spokesperson for elected member concerns for each Neighbourhood Partnership Area
- Promote Neighbourhood working and act as the conduit for further engagement in partnership working at the local level by signposting residents or organisations to the Partnership team where appropriate

To enable implementation of the agreed Neighbourhood Action Plans which represent the local priorities for the area, an Operational Group have been established from the pre-existing Neighbourhood Management Teams, and consists of officers from different partner organisations who are responsible for the operational delivery of that area’s agreed priorities. The diagram below illustrates how the Strategic and Operational Groups work together to deliver the Neighbourhood Action Plan.

The Operational Neighbourhood Partnerships are chaired by managers operating within partner organisations (currently there are Joint Chairs, one Council Chair, and one Chair from partner organisations). This enables both, ownership within the partnership of local issues, whilst also enabling a whole Council approach, via Council Managers connected with the wide range of services across the Council.

Each Neighbourhood Partnership has a designated Neighbourhood Partnership Officer to coordinate localised communications with Partners and to support the development and implementation of Action Plans to meet local priorities. Their duties include supporting meeting groups, facilitating Partner communications for delivery and co-ordinating contributions for monitoring of the Neighbourhood Action Plans.
3.2 Neighbourhood Partnership Programme Board

The Neighbourhood Partnership Programme Board (NPPB) was established as part of the Cardiff Partnership’s delivery arrangements and brings together the Neighbourhood Partnership Operational Group Chairs under a senior responsible officer. Not only does this enable sharing of best practice and ensure greater levels of coordination and accountability but also consistency with the partnership’s performance monitoring arrangements.

The NPPB review Highlight Reports for each Neighbourhood Partnership area and these are also reported to the Cardiff Partnership Board. The reports help review the overarching and key issues in each area and provide an update on the progression of Neighbourhood Partnership action plans. In addition, Neighbourhood ‘Spotlight’ Reports are produced on a rolling six week basis to highlight case studies of best practice and these are promoted via social media and partner networks to raise awareness of work being undertaken across the city.

3.3 Working in Communities

Neighbourhood Partnerships provide a forum to engage local service providers on neighbourhood issues. They enable close working relationship between service areas within the Council, Neighbourhood Policing Teams, Probation, Health Workers, Housing Associations, Communities First, Families First, Flying Start and other agencies. To focus upon an agreed set of priority issues, based on shared information and intelligence, and effective communication. Direct engagement with communities and citizens is undertaken by the partners involved, engaging different approaches and techniques that are relevant to the geographic and demographic needs of their locality.

3.4 Neighbourhood Partnership Local Identity

During the last year, a competition to design a logo for each Neighbourhood Partnership area was held involving school and community groups tasked with coming up with a logo to represent their Neighbourhood Partnership. As a result each of the Neighbourhood Partrtnerships now have an attractive new identity, thanks to the artistic talents of children and young people across the city!

Neighbourhood Partnership Logos:
During March 2015 the winners were presented with their prizes in each of the areas:

Cardiff North
Cardiff East
Cardiff South East
Cardiff City & South
Neighbourhood Partnerships in Cardiff are delivered by ensuring services provided locally, best reflect the needs of those people that live in those areas. As such the Neighbourhood Partnerships do not deliver services through dedicated budgets; rather they influence the distribution of existing partner resources. However, as a result to the findings laid-out in the White Paper 2013, during 2014-15 area had a Neighbourhood Partnership Fund of £35,000 to respond to small scale multi-agency issues, or to ‘pump prime’ activity at the local level.

The fund was administered through three bidding rounds during which we received 218 bids, from 122 different organisations across the City. Of the bids received, 105 applications were successful after being evaluated against a published criteria.

Successful projects included:
- the setting up of low cost food distribution centres;
- enabling a group of volunteers who are not in Education, Employment or Training, to deliver Street Games;

Co-Chair of the South East Neighbourhood Partnership, Nici Evans, said: “This was a lovely opportunity to engage with young people in the different communities of Cardiff.”

Kashif, 1st place winner in Cardiff West said: “I really enjoyed the Logo design sessions, but I didn’t think I’d win. I’m going to go shopping with my prize voucher.”

3.5 Resources and Neighbourhood Partnership Fund
• providing opportunities for integration into the community for asylum seekers and refugees;
• low cost nail cutting service for those unable to cut their own toe nails;
• Goldies Cymru daytime singing and activity sessions to stimulate and encourage people, including those with learning difficulties, dementia and Alzheimer's Disease and;
• diversionary activities for times of the year which have previously seen high levels of ASB and criminal damage.

It is recognised that our locality model of working is best placed to evolve, reflecting the financial and pressures of demand facing public and third sector organisations in Cardiff, with the aim of minimising the effect of this in the local community. More than ever before it is important that we effectively coordinate our limited resources around shared priorities, whilst ensuring that innovative ways of working are supported. Therefore during 2015-16 Neighbourhood Partnerships will have £10,000 funding per area, eligibility will focus on Health and Wellbeing and projects connected with continuing delivery of local services including via the ‘stepping up’ processes.

4. Delivery of Neighbourhood Partnership Action Plans

4.1 Reviewing Progress

During May 2015 the Cardiff Partnership held a workshop to review working arrangements so far. The purpose of the review event held 21st May 2015 was to:

• Celebrate key achievements from partnership working
• Understand the current context and challenge facing public services
• Discuss the review of the What Matters Strategy and inform future priorities
• Explore how Neighbourhood Partnerships can support the delivery of the public service transformations agenda. For example, co-location, youth and play services, libraries, health and wellbeing etc
• Further develop communication channels between Neighbourhood Partnerships and its key partners

Three workshops sessions also considered:
• Community Involvement
• Commissioning Services, Local Need and Community Voices
• Role of the Neighbourhood Partnership in Delivery

Feedback gained during the workshops has been shared with partners and the Neighbourhood Programme Board and will be used to inform the continuing development of Neighbourhood Partnerships and the forthcoming review of the What Matters Strategy and the associated delivery arrangements.

4.2 Neighbourhood Partnership Updates

Within the pages that follow is an overview of each of the Neighbourhood Partnership activities and progress.
Cardiff North

Lead Elected Member:
Cllr Garry Hunt

Joint Operational Group Chairs:
Tracey Thomas, Operational Manager, City of Cardiff Council
Lynne Topham, Locality Manager, Cardiff & Vale University Health Board

Neighbourhood Partnership Officer:
Claire Green. Email: Claire.green@cardiff.gov.uk
Cardiff North

The Cardiff North Neighbourhood Partnership area is the largest in Cardiff in terms of population and land area. There are approximately 95,000 residents which equates to over a quarter of the population of Cardiff (27.2%). There is a perception that Cardiff North is generally more affluent with less deprivation and a higher standard of health within its residents. However, the social economic, health and deprivation indicators also highlight significant pockets of deprivation within certain areas including Llanederyn, Pentwyn and a part of Llanishen known as the ‘Crystals Estate’.

Approximately 7,000 (7.2%) of Cardiff North residents live in the most deprived decile of income deprivation in Wales.

The key priorities for 2014 – 2015 and a summary of our actions are shown in the table below and captured in more detail in the Cardiff North Action Plan

<table>
<thead>
<tr>
<th>Priority</th>
<th>Improve Diet and encourage healthy lifestyles</th>
<th>Improving Community Safety Perception</th>
<th>Improving Educational Outcomes</th>
<th>Improving Social Inclusion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>Work to increase levels of healthy eating</td>
<td>Tackle ASB and to reduce the fear of Crime</td>
<td>Facilitate partnership working to improve educational outcomes</td>
<td>Work to identify and address priority issues affecting older people that are affecting their well being</td>
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<tr>
<td></td>
<td>Work to improve older people’s health and well Being</td>
<td>Address cold calling</td>
<td>Support members of the community in finding the right job</td>
<td>Aim to support local community members affected by welfare reforms</td>
</tr>
<tr>
<td></td>
<td>Work to increase the awareness of the work of Third Sector Voluntary Organisations</td>
<td>Address domestic abuse</td>
<td>Up skill up a wider workforce to deliver basic lifestyle advice</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Work to skill up a wider workforce to deliver basic lifestyle advice</td>
<td>Support the Neighbourhood Resolution Panel</td>
<td>Improve engagement with Children &amp; Yong People</td>
<td></td>
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<tr>
<td></td>
<td>Work to increase immunisations</td>
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<td></td>
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</tr>
<tr>
<td></td>
<td>Work to support the decrease of alcohol consumption</td>
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</tbody>
</table>
Key Trends in Cardiff North

The performance of the Cardiff North Neighbourhood Partnership Area is monitored through quarterly highlight reports; whereas, quarterly intelligence reports provide an insight into the issues affecting the areas whilst using data to identify priority and emerging issues. The following pages in the Cardiff North section identify some of the key trends in the areas and provide a number of examples of the work undertaken to support local communities. More examples of this work can be found in both the highlight and intelligence reports.

Improving Health & Wellbeing

Figures from the 2014 Programme Intelligence report on Older People show that an average of 4% (1,926 people) of the population aged 65 and over, are provided with home care by the authority.

As can be seen in the graph, Cardiff North and Cardiff West have the lowest rates (both 3.7% and 3.8% respectively); with Cardiff South-East and Cardiff South-West having the highest rates (5.1% and 4.5% respectively).

The increasing population of elderly persons coupled with a longer life span has resulted in an increased demand for services such as health care and care homes. This will have to be monitored over the coming years addressed as part of the city-wide strategy undertaken through the Cardiff & Vale of Glamorgan Integrating Health & Social Care Board.

Community safety

Community Safety is also a key priority for Cardiff North. Generally speaking, the neighbourhood area has low levels of antisocial behaviour and tends to compare favourably with other neighbourhood areas in Cardiff. The graph below demonstrates that the rate of anti-social incidents per thousand for Cardiff North has stayed consistently below the rates for the whole of Cardiff.
However, despite lower levels of ASB, this can serve to mask the extent of local issues within specific wards of Cardiff North for example, the Llanishen Ward has experienced an increase of 18 incidents or 30.5% in ASB when compared to the last quarter from 59 to 77 (albeit a decrease of 2 incidents or 2.5% when compared to the same quarter last year) It is also noted that the main cause of anti-social behaviour within the Llanishen Ward would appear to be youth annoyance.

**Improving Social Inclusion: Unemployment**

Cardiff North is generally one of the more affluent areas in Cardiff and is characterised by relatively low unemployment levels, with its claimant count rate consistently below that of Cardiff between March 2014 and March 2015. The rate in seven of its eight electoral divisions is also well below the Cardiff average.

In contrast, the rate for Pentywn has been significantly above that of Cardiff, and more than double the next highest ward rate in the NPA, throughout the period. However, its rate has fallen by 1.5 percentage points over the year from 5.3% in March 2014 to 3.8% in March 2015, compared with decreases of 0.6 percentage points for Cardiff North and 0.9 percentage points for Cardiff. Despite this, it still remained 1.0 percentage points above the Cardiff average in March 2015.
Improving Educational Outcomes

Failure to attend school regularly can have a major impact on young people’s education, their future and their life chances. There is evidence for “a strong correlation” between absence levels in schools and pupils’ attainment.

For example in schools with an average absence of 7.5 days or fewer per pupil per year, 90% of pupils gain five or more good GCSEs. This drops to 31.3% in schools with an average absence of more than 20 days per pupil.

In 2013/14 the primary school attendance rate for schools in Cardiff North was 95.7%. This exceeded the comparative figure for Cardiff of 94.9%, and was up from 94.7% for 2012/13.

The attendance rate for secondary schools located in the Cardiff North NPA in 2013/14 was 94.3%. This was again above the Cardiff average of 93.2% and up from 88.0% for 2012/13 when, conversely, it had the lower of the two rates. (NB. The NPA figure for 2012/13 was so low due to software problems at one of the schools in the area)

Addressing the Priorities

Summary of Activity 2014/15:
Cardiff North Case Studies

**Action Plan Priority: “Improve diet and encourage healthy lifestyles” - Increasing physical activity for children**

Dr Bike cycle maintenance sessions were held at Llanedeyrn primary school, St David’s Primary school and St Phillip Evans primary school.

The sessions were provided by a qualified mechanic who ensured that pupils who ride their bikes to school can have a free bike service to ensure their bikes are fully functional and safe to ride. This event supported the wider efforts of Sustrans as part of the ‘Bike It’ project which currently runs at the school to promote sustainable and active travel to school.

The sessions addressed problems that pupils from low income families may face from being unable to service and maintain their own bikes which can be prohibitively expensive.

The activity had a positive impact on health and wellbeing through increased physical activity via active travel as well as helping them to become independent and learn new skills. There was also a positive environmental impact from reduced car use from pupils using their bikes as a form of active travel.

The session also supported efforts by the community policing team to address parking issues outside school where there have been sustained problems over the past months. Increasing the numbers of cyclists should see a concurrent reduction in the number of drivers and improve the parking situation outside school.

**How Much Did We Do?**
- The project delivered 3 days of Dr Bike sessions at three schools.
- 35 bikes were safety checked and repaired at Llanedeyrn Primary School
- 53 bikes were safety checked and repaired at St David’s Primary School
- 40 bikes were safety checked at St Phillip Evans Primary School
- The bikes that were beyond repair on the day were given a prescription card with guidance on further works that needed completing by a qualified mechanic; this was clearly stated on the card.

**Is Anyone Better Off?**
- Anecdotally, the number of bikes in each school has risen since the start of the project.

**Outcomes contributed to:**
- Cardiff has a clean, attractive and sustainable environment
- Cardiff is a great place to live, work and play
- People in Cardiff are healthy
**Action Plan Priority:**
*“Improving community safety Perception” - Reducing anti-social behaviour*

In 2014 South Wales Police reported a spike in ASB around the Llanishen Leisure Centre with high number of incidents being recorded almost every Friday night. These incidents included smoking cannabis, underage drinking and general youth annoyance. To help combat this the Friday Night Project (FNP) was devised.

In partnership with Sport Cardiff, South Wales Police, Cardiff Council Leisure Services, and Cardiff and Vale College the FNP was launched. Every Friday night for 48 weeks between 18.30-20.30hrs, diversionary activities were introduced for young people aged 11-16 years who were identified as young people who are at risk of disengagement and feeling disenfranchised in the community.

The FNP was a way to engage, inspire and educate the target group and doing so improving the community. Integrating children into a youth led programme delivered by a multi-agency approach, enabled project aims to be realised including reduction in anti-social behaviour, drug and alcohol misuse, teenage pregnancies through various interventions.

**How Much Did We Do?**
- There has been a total of 120 youths who have attended the Friday Night Project.
- The numbers at each Friday varied between 30 and 40 youths.

**Is Anyone Better Off?**
- A reduction in 49 ASB offences being recorded during the same time the previous year.
- 20 young people attained their bronze lifesaving skills certificate.
- 25 young females attended the taster hair and fashion sessions run by CAVC.

**Outcomes contributed to:**

<table>
<thead>
<tr>
<th>People in Cardiff are healthy</th>
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<tbody>
<tr>
<td>Cardiff is a fair, just and inclusive society</td>
</tr>
<tr>
<td>People in Cardiff are safe and feel safe</td>
</tr>
<tr>
<td>People in Cardiff achieve their full potential</td>
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</tbody>
</table>

Waterloo Gardens Fete was held in Waterloo Gardens on 1st August 2014. The main aim was to provide a fun filled day bringing together residents and local independent businesses to enhance the sense of a cohesive and safe community for people to work live and enjoy.

In total the Fete had over 35 stalls with a great variety to cater for visitors including, Jeffery Ross Estate Agents, Sands Hairdressers, The Lego Kids Company and many more.

Music was provided throughout the day by Studio 22, a local recording and rehearsal music studio for young people in Cardiff. The Generator purchased via the Neighbourhood Partnership Fund helped provide electricity for the professional sound system where announcements were made and music was heard clearly around the gardens.

The fete was successful at raising thousands of pounds for activities and events in years to come. Key delivery partners were;

- Waterloo Gardens Fete Committee
- South Wales Fire & Rescue Service - hosted a drop in session in their fire truck.
- Natural Resources Wales - hosted an exhibition stall informing people about the flood risk and mitigation plans.
- The Howardian Centre provided music throughout the day and provided support in setting up/running of PA system.
- South Wales Police provided set up and take down support as well as manned a coconut shy stall.
- Roath History Society hosted 2 guided walks around the park
- Councillor Joe Boyle- hosted a stall to encourage people to sign up to the Park Watch scheme
- Roath Church Group- Provided the Chair and tables for each stall.

### How Much Did We Do?

<table>
<thead>
<tr>
<th>Target</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Engage with 300 people</td>
<td>Up to 600</td>
</tr>
<tr>
<td>Engage with 50 children</td>
<td>200</td>
</tr>
<tr>
<td>Engage with 10 local businesses</td>
<td>18</td>
</tr>
<tr>
<td>Engage with 1 Social Enterprise</td>
<td>2</td>
</tr>
<tr>
<td>Engage with 3 statutory services</td>
<td>4</td>
</tr>
<tr>
<td>Recruit 20 local volunteers</td>
<td>24</td>
</tr>
</tbody>
</table>

### Is Anyone Better Off?

- 40% of attendees are more aware of how to minimise car crime
- 40%+ SW Police had over 240 people (40% of attendees) visit their stall where information was exhibited about car crime and how to minimise it.
- 20% of attendees are more aware of flood risks signals 20%+ NRW stall had over
120 people (20% of attendees) visit their stall and view their exhibition about the flood risks in the local area. Since the fete NRW have held a number of drop in sessions about proposed plans and have experienced a greater number of people attending the session than previously attended.

- 15 referred sales for independent businesses. 15+ Feedback from stallholders post event, demonstrate that the fete has increased local exposure. 77% of traders that completed the questionnaires said the event was very successful.
- 6 new members of Flood Risk Plan Information on this is not yet known.
- 2 new people join WGFC. Two Volunteers on the day expressed an interest in joining the Committee.

Outcomes contributed to:

Cardiff is a fair, just and inclusive society
People in Cardiff are safe and feel safe
Cardiff has a thriving and prosperous economy
Cardiff is a great place to live work and play
Lead Elected Member:
Cllr Derrick Morgan

Joint Operational Group Chairs:
Don Davidson, Neighbourhood Regeneration Manager, City of Cardiff Council
Chris Walton, Housing Manager, Wales & West Housing Association

Neighbourhood Partnership Officer:
Eleanor Henley. Email: Eleanor.Henley@cardiff.gov.uk
Cardiff East

The Cardiff East Neighbourhood Partnership Area includes the 3 electoral Wards of Llanrumney, Rumney and Trowbridge and covers most of the Rumney/St Mellons Neighbourhood Police Sector. The area is home to 36,000 people, just under 1/10th of the city’s population.

The main residential communities of Cardiff East are located north of the main-line railway. There is a mix of housing tenures, with over 30% of the dwelling stock in Llanrumney and Trowbridge wards being in the social rented sector. To the south of the main-line railway is the employment and business areas of Wentloog, as well as the Shirenewton Traveller site.

The area has a range of community facilities and services. The St Mellons and Llanrumney Hubs now include a variety of advice and information services, as well as established library and learning functions. Local shopping provisions are concentrated at Countisbury Avenue, Wentloog Road, Newport Road and Crickhowell Road

The key priorities for 2014 – 2015 and a summary of our actions are shown in the table below and captured in more detail in the [Cardiff East Action Plan](#).

<table>
<thead>
<tr>
<th>Priority</th>
<th>Healthy Lifestyles</th>
<th>Environmental Quality</th>
<th>Community Safety</th>
<th>Learning &amp; Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>Improve the access and knowledge of services</td>
<td>Promote a clean and attractive neighbourhood</td>
<td>Tackle domestic abuse</td>
<td>Improve educational experiences and opportunities</td>
</tr>
<tr>
<td></td>
<td>Encourage healthy eating and physical exercise</td>
<td>Support the use of community gardens/open spaces</td>
<td>Reduce antisocial behaviour</td>
<td>Reduce the number of young people not in education, employment or training</td>
</tr>
<tr>
<td></td>
<td>Improve the wellbeing of older persons</td>
<td>Environmental projects</td>
<td>Improve community perceptions and engagement</td>
<td>Increase adult learning and employability</td>
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<td></td>
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<td></td>
<td></td>
<td>Minimise financial and digital exclusion</td>
</tr>
</tbody>
</table>

**Key Trends in Cardiff East**

The performance of the Cardiff East Neighbourhood Partnership Area is monitored through quarterly highlight reports; whereas, quarterly intelligence reports provide an insight into the issues affecting the areas whilst using data to identify priority and emerging issues. The following pages in the report identify some of the key trends in the area and provide a number of examples of the work...
undertaken to support local communities. More examples of this work can be found in both the highlight and intelligence reports.

**Healthy Lifestyles: Physical Activity**

According to the 2014 Ask Cardiff survey, residents in Cardiff East were least likely to participate in physical activity, just 30.6% of residents in Cardiff East reported to have exercised on four days or more during the previous week compared to more than half (53.1%) of respondents in City & Cardiff South.

The Ask Cardiff Survey also reported that those who are without full time employment were least likely to exercise, which is an area for attention with Cardiff East’s rate of unemployment consistently higher than the Cardiff Average.

**Environmental Quality: Street Cleanliness and Open Spaces**

The Ask Cardiff Survey 2014 reported that over 80% of Cardiff East residents were concerned with litter (81.4%) and two thirds with dog fouling (69.0%). Of least concern to residents was fly posters (20%), which echoed the the results of 2013 Survey (litter 77.4%, dog fouling 77.1% and fly posters 31.0%).

When asked what key priorities should be, in terms of local environmental quality, just under a quarter indicated a focus on improving & maintaining local environmental cleanliness (23.3%). Individual comments included suggestions such as “Creative use of open spaces with community planting or making into play spaces for children”; and “Clean the streets and enforce the policies already in place”.

---

**Cardiff East - Within your neighbourhood, how concerned are you with the following:**

- Incorrectly presented waste (Base: 144): Concerned 36.8%, Unconcerned 63.2%
- Fly posters (Base: 145): Concerned 20.0%, Unconcerned 80.0%
- Abandoned trolleys (Base: 147): Concerned 32.7%, Unconcerned 67.3%
- Control of graffiti (Base: 150): Concerned 53.3%, Unconcerned 46.7%
- Chewing gum (Base: 154): Concerned 48.7%, Unconcerned 51.3%
- Fast Food related litter (Base: 155): Concerned 67.7%, Unconcerned 32.3%
- Smoking related litter (Base: 152): Concerned 53.3%, Unconcerned 46.7%
- Litter (Base: 156): Concerned 81.4%, Unconcerned 18.6%
- Dog fouling (Base: 155): Concerned 69.0%, Unconcerned 31.0%
Community Safety: Anti-Social Behaviour

Between March 2014 and March 2015 the ASB rate per 1,000 population in Cardiff East predominantly exceeded the rate for Cardiff, only falling below it in August and December 2014. During this time the Neighbourhood Partnership Area rate was at a low of 2.3 per 1,000 in December 2014, having peaked at 5.3 per 1,000 in July 2014. In March 2015, there were 178 (4.9 per 1,000) ASB incidents in the NPA compared to a Cardiff rate of 3.3 per 1,000. This was unchanged from March 2014 but up from 2.3 per 1,000 in December 2014 (82 incidents).

Community safety remains a key priority in the Cardiff East Partnership Area. Through targeted programmes such as ‘Operation Bang’ the Partnership is making important contributions to tackling such issues such as ASB. For example, the 2014 operation saw a 66% reduction of Criminal Damage; a 50% reduction in the overall level of ASB occurrences than last year; and a 37.5% decrease in all deliberate fires during the period of 31st Oct–5th November 2014 compared to the same period the previous year.

Learning and Training: Unemployment

For the last few years, unemployment trends in Cardiff East have generally behaved in the same way as the trend for Cardiff as a whole, with the exception that the rates in Cardiff East has been consistently higher. In March 2015, the Cardiff East rate was 3.7%, compared to 2.8% for Cardiff as a whole; a difference of 0.9 percentage points. This gap was down from 1.1 percentage points in March 2014, when the Neighbourhood Partnership Area rate was 4.9%

Within the Neighbourhood Partnership Area, Rumney has consistently had the lowest rate, although it has exceeded that of Cardiff throughout the period. In contrast, Trowbridge has predominantly had the highest rate, with the only exception being February 2015 when Llanrumney held this position. In March 2015, the rates were 3.0% in Rumney, 3.8% in Llanrumney, and 4.1% in Trowbridge, which compared with higher rates in March 2014 of 4.1%, 5.1% and 5.2% respectively.
Addressing the Priorities

Summary of Activity 2014/15:

Cardiff East Case Studies


The St Mellons Housing Associations Compact Group joined forces with Cardiff Council’s Housing and Waste Management teams on 29th October to carry out a Skip Amnesty event in Cardiff East. The event was organised so that local residents could clear away any unwanted items they may have in their home or garden. The aim was to stop rubbish being stockpiled for Bonfire Night and therefore decrease the numbers of unauthorised fires around the Halloween/bonfire period. It was also an opportunity for residents to recycle, re-use or swap unwanted goods which were in a good condition. 19 residents took this opportunity to swap and reuse furniture, books and computer accessories.

Funding was given from the Neighbourhood Partnership Group and the Compact for seven Skips that were placed at various locations on the St Mellons Estate. In addition, 2 transit trucks from the Waste Management team went round to help with
the clean-up and take away excess rubbish. They also collected bulky items, white and electrical goods and anything else that could be recycled. Residents were given leaflets with information about recycling and rubbish disposal. There was information about the 2 free collections for bulk items for residents in receipt of benefits.

Over 13 tonnes of rubbish was collected on the day from the skips alone. The skip amnesty was one of a number of preventative measures organised by partners as part of Operation Bang which aims to reduce crime and anti-social behaviour over the Halloween and Bonfire night period. Intelligence and feedback from previous years has helped target interventions. For the first time officers from South Wales Fire and Rescue patrolled jointly with Police officers who were wearing body cameras, providing high visibility, public reassurance and advice. In addition, support was given to the annual Beacon Centre fireworks display to encourage residents of St Mellons to attend a safe and controlled event.

<table>
<thead>
<tr>
<th>How Much Did We Do?</th>
<th>Is Anyone Better Off?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Over 13 tonnes of rubbish collected</td>
<td>• Residents were able to enjoy the celebrations in a cleaner and safer environment</td>
</tr>
<tr>
<td>• 19 residents took the opportunity to swap and re-use furniture, books and computer accessory</td>
<td>• 66% reduction of Criminal Damage</td>
</tr>
<tr>
<td>• Residents informed of rubbish collection including bulky items</td>
<td>• Over 31st Oct – 5th November 2014 saw 37.5% decrease in all deliberate fires compared to the same period the previous year. All areas which weren’t patrolled saw an increase.</td>
</tr>
<tr>
<td>• Police and Fire and Rescue officers patrolled jointly</td>
<td>• The overall level of ASB occurrences 50% lower than last year</td>
</tr>
</tbody>
</table>

**Outcomes contributed to:**

- Cardiff is a great place to live, work and play
- Cardiff has a clean, attractive and sustainable environment
- People in Cardiff are safe and feel safe
**Action Plan Priority: “Healthy Lifestyles” - Cardiff East Food-bank**

At the St Mellons Forum, it was reported that people in the community were struggling financially to feed their family, especially during the school holidays when children were not in receipt of the free school meals. South Wales Police also identified a significant rise in low level shoplifting during this time, and most of the people processed were first time offenders and shoplifting basic foodstuffs. Partners from the local Housing Compact Group reported that, even when people had vouchers for the Foodbank they faced difficulties in accessing the nearest distribution centre, which was in Splott.

The Cardiff Food Summit was attended by numerous agencies who discussed the wide ranging effects of food poverty. The summit was attended by an officer from Rumney Police who outlined the link to low level crime, which was a fresh and new point of view for most attendees.

The Neighbourhood Partnership Officer and a partner from Cardiff and Vale Public Health met with the Operations Manager for Cardiff Foodbank to discuss the level of need and the barriers residents of Cardiff East faced in accessing the service. The information was put to the Cardiff Foodbank Board of Trustees who approved the request to set up a new distribution centre in Cardiff East.

Identifying a suitable venue was difficult due to the amount of storage needed for the food and the need to have a room where clients could sit while their food is being bagged and receive signposting for advice. It also needed to be easily accessible to the wider community and somewhere which allows an element of confidentiality and respects the sensitivities surrounding people who access the service. Following discussion at the Cardiff East Neighbourhood Partnership Group, partners from the Youth Service offered a room at St Mellons Community Education Centre.

Funding was given from Cardiff East Neighbourhood Partnership to provide storage cupboards/crates, uniforms and to train 15 new volunteers to support the running of the new centre. Partners, including South Wales Police, volunteered to help clear and redecorate the room.

The new distribution centre opened on 2nd February 2015. The launch was attended by over 50 partners from local organisations, including local schools, those working in the health sector, and local Councillors. The project was also filmed by Comic Relief and shown on national TV as part of their fundraising campaign.

The Cardiff East distribution centre is open every Monday 11am – 1pm, and has so far helped over 90 people in need. Going forward, once we have sufficient data, we can look at where the demand is highest and review the location. There has already been an additional eight partners registered as Foodbank voucher holders and hopefully more front line services will be registered shortly.
### How Much Did We Do?
- Location identified and made fit for purpose
- Volunteers trained and provided with materials to effectively run the service
- Wide range of partners and organisations supported the opening and publicising the centre, with a number of them now registered to provide vouchers

### Is Anyone Better Off?
- Local residents in need are now able to more easily access the crisis service, benefitting from nutritionally balanced meals and also signposting to the most appropriate agency to provide advice and support.
- Partners are able to provide local residents with vouchers to access the service where there is a need identified.

### Outcomes contributed to:

<table>
<thead>
<tr>
<th>Cardiff is a fair, just and inclusive city</th>
</tr>
</thead>
<tbody>
<tr>
<td>People in Cardiff are healthy</td>
</tr>
</tbody>
</table>

### Action Plan Priority: “Environmental Quality” - Gardening and Work Skills Training Course

At one of the Neighbourhood Partnership Group meetings, Hubs staff reported they were receiving a lot of requests from local elderly residents for help maintaining their gardens. Although there is a tool hire scheme run by one of the Housing Associations, there is no low cost assistance available to those who are unable to tend to their own gardens.

The Llanrumney Forum was eager to assist by developing a gardening social enterprise. This seemed to be the perfect opportunity to assist the local community in training residents who could then help people to manage their gardens.

The project was based over two sites, with the written/theory side based at the John Reynolds Centre and the practical work at Greenway Road allotments which was in partnership with Fareshare Cymru. This provided the learners with both practical and theoretical experience of gardening and horticulture. The course ran every Monday at the allotments and every Friday at the John Reynolds Centre. Fridays were based around employability sessions and Communities First provided sessions for this across the 8 weeks.

Within this, learners also completed a customer service module from a qualified trainer at the WEA. This was a great opportunity to get learners ‘work ready’ for the beginning of the social enterprise.

As a condition of receiving the free training, learners were asked to commit 25 hours of their time to the Gardening Social Enterprise project once ready. The vision is to create a company that people will trust and
rely on but also have that spark that keeps customers happy. This is seen as a unique selling point within the business plan and providing this training was a great start.

In total, 6 learners completed the course, all of whom were referred from Job Centre Plus and were receiving benefits (and had been for some time). Ages were mixed and the variety of skills, experience and knowledge had a positive effect on the dynamic of the course. The youngest learner was 23 and the oldest was 56.

One of the learners has continued to volunteer at the Fareshare allotments and has also applied for funding grants to develop this further. For the future, the Forum will continue to support each of these 6 gardeners and hope to organise the next stage in the training process which will be a Level 2. On the last day of the course the learners used all the skills developed on the course to organise gardening work-shops and provide information on social enterprises on ‘Good Food Friday’. This successful event showed the improved confidence of each of the learners as they interacted with members of the community, parents and children.

<table>
<thead>
<tr>
<th>How Much Did We Do?</th>
<th>Is Anyone Better Off?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 8 weeks training course, 2 days a week</td>
<td>• 6 local people gained a recognised qualification, experience, met new people and are a stage closer to getting into employment.</td>
</tr>
<tr>
<td>• 8 learners, with 6 completing the course</td>
<td>• Llanrumney Forum, Fareshare, Communities First, Job Centre Plus developed new working relationships.</td>
</tr>
<tr>
<td>• 3 separate modules within the qualification</td>
<td>• 2 learners now members of the Llanrumney Forum and have attended forum meetings.</td>
</tr>
</tbody>
</table>

Outcomes contributed to:

- Cardiff is a great place to live, work and play
- People in Cardiff achieve their full potential
- Cardiff has a clean, attractive and sustainable environment
- Cardiff is a fair, just and inclusive city
- People in Cardiff are safe and feel safe
- Cardiff has a thriving and prosperous economy
Lead Elected Member:
Cllr Sarah Merry

Joint Operational Group Chairs:
Martin Birch, Operational Manager, City of Cardiff Council
Nici Evans, Partnership Development Manager, Cardiff & Vale UHB

Neighbourhood Partnership Officer:
Nicki Feneck. Email: NFeneck@cardiff.gov.uk
Cardiff South East

The Cardiff South East Neighbourhood Partnership Area is comprised of the Electoral Divisions of Adamsdown, Gabalfa, Plasnewydd and Splott and part of Cathays. There is a population of 66,300 which is 19.0% of the Cardiff total.

Cardiff South East has some of the highest rates of unemployment and social deprivation and this is reflected in the complex demographic mix within the area. There is a significant population of vulnerable older people and a large student population. In addition, there are high numbers of people from diverse ethnic backgrounds including Gypsies & Travellers and Asylum Seekers, coupled with a high number of homeless hostels supporting vulnerable homeless people and related substance misuse problems. The key priorities for 2014 - 2015 and a summary of our actions are shown in the table below and captured in more detail in the [Cardiff South East Action Plan](#).

<table>
<thead>
<tr>
<th>Priority</th>
<th>Improving health outcomes for the people</th>
<th>Promoted a clean and attractive environment</th>
<th>Improving outcomes for Children &amp; Young People</th>
<th>Addressing Disadvantage &amp; Promoting Social Inclusion &amp; Belonging</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>Work to decrease levels of alcohol consumption</td>
<td>Provide a pro-active multi-agency response to local empty shops, homes and habitable buildings</td>
<td>Targeted support to vulnerable young people, including those with complex needs</td>
<td>Reduce local economic inactivity in Cardiff South East</td>
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<tr>
<td></td>
<td>Work to increase participation and levels of physical activity</td>
<td>Work with Cardiff Council to address the issue of dog fouling in Splott and Tremorfa.</td>
<td>Support the access by young people of quality advice, information and guidance on careers and learning</td>
<td>Address disadvantage &amp; inequalities for people from diverse ethnic backgrounds &amp; promote community cohesion</td>
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<td></td>
<td>Increase the uptake of immunisations.</td>
<td>Develop ways of addressing deliberate littering and business littering</td>
<td>Create opportunities for children and young people to engage with and become involved in the community</td>
<td>Support older vulnerable people</td>
</tr>
<tr>
<td></td>
<td>Improve sexual health of young people</td>
<td>Encourage local people to engage with environmental projects which will enhance their community</td>
<td>Develop opportunities for older people and young people to socially engage with each other</td>
<td>Explore substance misuse issues in Cardiff South East</td>
</tr>
<tr>
<td></td>
<td>Increase the availability of affordable healthy options in to enable people to eat well and reduce smoking</td>
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<td>Promote social inclusion and belonging amongst the student population</td>
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<td>Promote Healthy Living and the implementation of the Public Health Action Plan</td>
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<td></td>
<td>Maintain momentum of creative partnership working</td>
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</tbody>
</table>
Key Trends in Cardiff South East

The performance of the Cardiff South East Neighbourhood Partnership Area is monitored through quarterly highlight reports; whereas, quarterly intelligence reports provide an insight into the issues affecting the areas whilst using data to identify priority and emerging issues. The following pages identify some of the key trends in the areas and provide a number of examples of the work undertaken to support local communities. More examples of this work can be found in both the highlight and intelligence reports.

Improving Health Outcomes for the People

The 2014 Welsh Index of Multiple Deprivation’s Health Domain shows that seven of Cardiff South East’s 36 LSOAs (19.4%) are ranked in the 10% most deprived LSOAs in Wales (i.e. ranked 1-191), while a further four (11.1%) are in the 10-20% most deprived (ranked 192-382). These both exceed the equivalent figures for Cardiff of 14.5% and 7.5% respectively.

Consequently, 30.6% of the NPA’s LSOAs are in the 20% most deprived areas in Wales compared to around a fifth (22.0%) for Cardiff as a whole. Meanwhile, 41.7% of Cardiff South East’s LSOAs are ranked in the 50% least deprived areas in Wales (ranked 956-1,909), below the Cardiff figure of 55.6%.

![WIMD 2014 Health Domain - Cardiff South East v Cardiff: % of LSOAs in Each Deprivation Group](image)

Promoting a Clean and Attractive Environment: Littering

As can be seen in the graph below, the amount of littering in Cardiff South East has been much higher than the average rate for Cardiff over the 2014 period. Adamsdown had the highest rate of FPN’s issued for littering, recording a rate of 49.6 FPN’s per 10,000 residents; which had increased by 96.4% since 2013. Splott was the only ward in Cardiff South East to record a rate below that of the Cardiff average at 17.9 FPN’s per 10,000 residents.
Over the last year, the rate of FPN’s per 10,000 residents for littering has increased by 20.3% in Cardiff South East; this can be compared to the Cardiff average which increased by 27.7% over the same periods.

It is also important to note that all wards in Cardiff South East (and the Cardiff average) recorded increases in the rate of FPN’s per 10,000 residents between 2013 and 2014, and it will be interesting to see if this trend continues.

Improving Outcomes for Children and Young People: Year 11 School Leavers

When looking at the destination of year 11 school leavers in Cardiff between 2004 and 2014, it can be seen that the percentage known to be NEETs has consistently exceeded the equivalent figure for Wales, despite following a downward trend since 2008.

In 2014, 4.3% of year 11 school leavers in the city fell into this category. This was down from 4.9% in 2013 but compared with 3.1% across Wales.

With the Cardiff South East area, the STAR Communities First Cluster provided support and mentoring to young people to access employment, education or training. The project engaged with 91 young people aged between 16-24 and supported 25 young people into a job via Jobs Growth Wales, 25 young people entered employment and 34 people completed employment related training.

Addressing Disadvantage and Promoting Social Inclusion: Hate Crime

From March 2014 to March 2015 the rate of hate crime incidents per 10,000 population in Cardiff South East was predominantly above the figure for Cardiff, only falling below it in November 2014.

Over this time the NPA rate was at a low of 1.8 per 10,000 in January 2015, after peaking at 4.3 per 10,000 in October 2014. In March 2015, there were 18 (2.7 per 10,000) hate crime incidents in the NPA compared to a Cardiff rate of 2.2 per 10,000. This was up from 2.1 per 10,000 in both December 2014 and March 2014.
Unemployment - JSA Claimants (16-64)

Cardiff South East’s (orange line) claimant count rate has followed a similar downward trend to the Cardiff average (green line) since March 2014, but has consistently been the higher of the rates.

In March 2015, the Cardiff South East rate was 3.2%, compared to 2.8% for Cardiff as a whole; a difference of 0.4 percentage points. This gap was down from 0.6 percentage points in March 2014, when the NPA rate was 4.4%.

However, the rates of two of the Cardiff South East wards (Gabalfa and Cathays (part)) have been below the Cardiff average throughout the period. In contrast, the remaining three wards have exceeded both the NPA and Cardiff rates, in particular Splott and Adamsdown. In March 2015, the rates across the wards ranged almost four-fold from 1.3% in Cathays (part) to 5.1% in Splott.

Addressing the Priorities

Summary of Activity 2014/15:
Cardiff South East Case Studies


An intergenerational mentor training project was run in the Embassy Community Café. Student volunteers were trained to become volunteer mentors, and café volunteers needing mentor support were recruited. A mentor training programme, including peer-mentor training was carried out. The newly trained mentors have been matched to young volunteers requiring support, and together they set up the Community Café – redecorating, creating publicity material, and are now running the café two days a week.

Engagement with older local residents was initiated, with some good links established for future mentor projects. Links were made by visiting Dalton Street and older local residents. Two intergenerational baking sessions took place in partnership with Cariad, one at Chapter Arts Centre, and the other at Cathays Community Centre.

**How Much Did We Do?**

- 6 volunteer mentors have been recruited and trained to support café volunteers with support needs. They have conducted a café induction, mentor training and are working towards their level two food hygiene training which will obviously help with future employment opportunities.
- 7 café volunteers with support needs have been involved in the project to date. This structure will allow the Mentor Trainer the opportunity to produce a long term plan.
- As stated on the previous sections, the café is now running one-off, monthly and weekly events with projects already running within the centre and other organisations to help local residents be more active within the area.

**Is Anyone Better Off?**

- One young volunteer is likely to move on to a paid placement within a café. Confidence has improved and a knowledge of customer service, as well as social interaction has been extremely beneficial. This ties in with the IYP project where young people with physical and mental needs are supported through the transition to independent living.
- One volunteer has now become actively involved within the café. He has also learnt administration and money handling skills whilst working in the Community Centre and now attends Management Board meetings. Members of the local community who have never been involved in community have now become actively involved with the project.

**Outcomes contributed to:**

- Cardiff is a fair, just and inclusive society
- People in Cardiff achieve their full potential
- Cardiff is a great place to live, work and play

36
**Action Plan Priority: “Addressing Disadvantage & Promoting Social Inclusion & Belonging” - Parents in Partnership (PIP) at Baden Powel Primary School**

The PIP project serves a diverse community with high levels of social-economic deprivation. The project is open to all school parents and carers, many of whom have complex needs including poor levels of literacy, new unemployment, mental health issues, single parents, young parents, physical disabilities and people with background of offending. These complex needs can have a direct impact on the ability of the parents to support their child’s learning and development.

The PIP project has been devised to help families to try and overcome barriers through a wide range of initiatives.

The project was launched in the summer of 2014 and has continued to develop. There is now a food co-op operating from the “workshop” which receives an average of 80 orders of fruit and veg a week. The food co-op is organised by children in year 5 who are gaining valuable maths skills.

There have also been a number of meetings and events held at the workshop. There has also been a lot of encouragement for people to use the Time Credit initiative in the area.

### How Much Did We Do?

- Since the “workshop” launch there has been 20 sessions held with approximately 40 participants attending.
- Partners involved include NHS Community Dieticians, Healthy Schools Support Service, Communities First and Cardiff and Vale College.

### Is Anyone Better Off?

- Consultation revealed that this project is a huge success and participation is growing.
- Families now have access to healthy food via the food co-op, also advice, parent led sessions, parent nurturing and educational support is provided through various Partners.

### Outcomes contributed to:

<table>
<thead>
<tr>
<th>People in Cardiff are healthy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cardiff is a fair, just and inclusive society</td>
</tr>
<tr>
<td>People in Cardiff are safe and feel safe</td>
</tr>
<tr>
<td>Cardiff is a great place to live, work and play</td>
</tr>
</tbody>
</table>
Action Plan Priority: “Improving outcomes for Children & Young People” - Ministry of Life - Drop It Like It’s Splott

The main event ‘Drop it Like its Splott’ was held in Splott park in August 2014 and was attended by an estimated 350-500 people from the STAR area cluster. This event was a monumental success with activities such as- Sports day, football games, birds of prey display, bouncy castle, arena displays, Ministry of Life stage area, fire juggling, BBQ, dance crew, water games, bring and buy stall, face painting, DJ lessons, rap lessons, singing lessons, healthy eating stall, reptile display, Police community bus and around 50 young people performed musical pieces to their community.

How Much Did We Do?
- The five community festivals, one exemplified above, encouraged community engagement with between 50 – 150 attendees per event and facilitated volunteering opportunities for around 15+ people per event. These community festivals were well attended and involved music workshops, arts and crafts workshops and an array of sporting activities.
- The event created an opportunity for cultural integration and was strongly attended by the Gypsy Traveller Community and asylum and refugee seekers as well as residents young and old of the local community.
- The event also gave the opportunity for discussion regarding various community issues, and also Partners such as Communities First and South Wales Police were available for advice and information.

Is Anyone Better Off?
- Surveys were conducted on the day and the results have shown that 20% of the young people engaged in organising the event have now moved into education, training or employment as a result.
- There is an 80% increase of people in the area feeling safe and inclusive.
- The event also resulted in the engagement of 10+ young people who now work with Ministry of Life.

Outcomes contributed to:

<table>
<thead>
<tr>
<th>People in Cardiff achieve their full potential</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cardiff is a great place to live, work and play</td>
</tr>
<tr>
<td>Cardiff has a fair, just and inclusive society</td>
</tr>
<tr>
<td>People in Cardiff are safe and feel safe</td>
</tr>
</tbody>
</table>
Action Plan Priority: “Addressing Disadvantage & Promoting Social Inclusion & Belonging” - Oasis Cardiff Community Project

Oasis is a centre for asylum seekers and refugees. A support worker was recruited to run integration sessions with newly arriving asylum seekers at the initial accommodation in the Lynx Hotel. The worker’s role was to run and organise sessions in Oasis Cardiff highlighting issues of integration and how to live in their new community and sign posting to other organisations. Support was also part of the role. The support worker developed links with the initial accommodation visiting on a weekly basis.

This role had the target to see 10 people per week for a 3 hourly session for 40 weeks. This was done both at the initial accommodation and at Oasis Cardiff with informal sessions and also ESOL classes run called skills for life which included orientation of the local area.

How Much Did We Do?
- There has been a huge increase with the people attending and engaging from initial accommodation to Oasis and other organisations.
- Extra developments included the regular donation of clothes and toys to the Lynx and a clothes bank is in the process of being implemented.
- Engaged with 10 people per week
- Ran 3 hourly session for 40 weeks
- Increased attendance at ESOL, sport, drama and IT classes.

Is Anyone Better Off?
- By using feedback forms to monitor this project:
  - 80% have improved understanding of different systems of living in Cardiff both cultural and practical.
  - 80% have increased confidence, reduced isolation and developed tools to become involved in the community.
  - The clothes and other donations are ensuring that people in initial accommodation have suitable clothing for adults and children. Baby items such as pushchairs and toys are also valuable to the wellbeing of the people within the Lynx Hotel.

Outcomes contributed to:
- Cardiff is a great city to live, work and play
- Cardiff is a fair, just and inclusive society
- People in Cardiff achieve their full potential
- People in Cardiff are safe and feel safe
- Cardiff has a thriving and prosperous economy
City and Cardiff South

Great Beautiful City

Lead Elected Member:
Clr Eleanor Sanders

Joint Operational Group Chairs:
Janine Nightingale, Operational Manager, City of Cardiff Council

Neighbourhood Partnership Officer:
Alex Gray. Email: AGray@cardiff.gov.uk
Cardiff City and South

The Cardiff City & Cardiff South Neighbourhood Partnership Area is comprised of the Electoral Divisions of Butetown, Grangetown and a large part of Cathays. City & Cardiff South contains the Capitals city centre retail heart and also a large part of the new Cardiff Enterprise Zone, earmarked jointly by Welsh Government and the City of Cardiff Council as a location for higher value added financial services employment.

Cardiff City and South is home to the oldest multi-cultural community in Wales and has an eclectic mix of cultures across the communities. The historic levels of high unemployment and social exclusion are partially being addressed by local investment and redevelopment, which has seen a range of community facilities and services being introduced to the area.

The key priorities for 2014-15 and a summary of our actions are shown in the table below and captured in more detail in the City & Cardiff South Action Plan.

<table>
<thead>
<tr>
<th>Priority</th>
<th>Healthy Lifestyles</th>
<th>Environmental Quality</th>
<th>Improving Community Safety</th>
<th>Improving Social Inclusion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>We will work to improve the health &amp; wellbeing of people living in our neighbourhood.</td>
<td>We will work to improve the environmental quality of our neighbourhood.</td>
<td>We will work to identify and address priority issues of local anti-social behaviour and crime. We will work to understand community perception of crime &amp; seek opportunities to improve.</td>
<td>We will work to improve access to employment &amp; learning opportunities for our community. We will work to support the Youth Engagement &amp; Progression Strategy and ensure there are co-ordinated delivery plans for all young people.</td>
</tr>
</tbody>
</table>
Key Trends in City & Cardiff South

The performance of the Cardiff City & South Neighbourhood Partnership Area is monitored through quarterly **highlight reports**; whereas, quarterly **intelligence reports** provide an insight into the issues affecting the areas whilst using data to identify priority and emerging issues. The following pages in identify some of the key trends in the areas and provide a number of examples of the work undertaken to support local communities. More examples of this work can be found in both the highlight and intelligence reports.

Healthy Lifestyles

The 2014 Welsh Index of Multiple Deprivation’s Health Domain shows that 3 (13.0%) of City & Cardiff South’s 23 LSOAs are ranked in the 10% most deprived LSOAs in Wales (i.e. ranked 1-191), while a further one (4.3%) is in the 10-20% most deprived (ranked 192-382). These are both below the equivalent figures for Cardiff of 14.5% and 7.5% respectively.

Consequently, less than a fifth (17.4%) of the NPA’s LSOAs are in the 20% most deprived areas in Wales compared to more than a fifth (22.0%) for Cardiff as a whole. Meanwhile, less than half (43.5%) of City & Cardiff South’s LSOAs are ranked in the 50% least deprived areas in Wales (ranked 956-1,909), below the Cardiff figure of 55.6%.

<table>
<thead>
<tr>
<th>WIMD 2014 Health Domain - City &amp; Cardiff South v Cardiff: % of LSOAs in Each Deprivation Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>City &amp; Cardiff South (23)</td>
</tr>
<tr>
<td>10% Most Deprived</td>
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<tr>
<td>10-20% Most Deprived</td>
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<td>20-30% Most Deprived</td>
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<tr>
<td>30-50% Most Deprived</td>
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<tr>
<td>50% Least Deprived</td>
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<tr>
<td>CARDIFF (214)</td>
</tr>
<tr>
<td>10% Most Deprived</td>
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<tr>
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<tr>
<td>30-50% Most Deprived</td>
</tr>
<tr>
<td>50% Least Deprived</td>
</tr>
</tbody>
</table>

Environmental Quality

The total number of Fixed Penalty Notices (FPNs) issued across the whole of Cardiff was 541 and 641, for 2013 and 2014 respectively.

The number of FPNs issued across Cardiff City and South accounted for 50% and 43% of total FPNs across the whole of Cardiff for 2013 and 2014 respectively.

However, it is important to note that the city centre is visited by many additional residents and visitors. This will lead to increased litter and waste as can be seen in the above graph where the City
Centre accounted for 62% of the total FPNs issued in Cardiff City and South for 2013 and 57% in 2014.

It is important to note that whilst the city centre is part of the Cathays ward there is such a high concentration of FPNs distributed in the area it is recorded separately to provide a more accurate picture.

**Community Safety**

Between March 2014 and March 2015 the ASB rate per 1,000 population in City & Cardiff South was more than double the equivalent rate for Cardiff as a whole, although much of this may have been due to non-residents of the NPA committing the incidents when visiting the city centre.

During this time the NPA rate was at a low of 5.7 per 1,000 in January 2015 having peaked at 10.5 per 1,000 in July 2014. In March 2015, there were 338 (9.1 per 1,000) ASB incidents in the NPA compared to a Cardiff rate of 3.3 per 1,000. This was down from 9.5 per 1,000 in March 2014 (350 incidents) but up from 7.9 per 1,000 in December 2014 (291 incidents).

**Improving Social Inclusion: Unemployment**

Youth unemployment rates have been falling steadily in all City & South wards apart from the Butetown area. An annual comparison of Jan-13 to Dec-14 (latest data), reveals a decrease of 1.9 percentage points in Grangetown (45 individuals), a decrease of 0.7 percentage points in Butetown (10 individuals), and a decrease of 0.2 percentage point in Cathays (10 individuals).

This relates to an overall decrease in youth unemployment of 0.5 percentage points (90 individuals) for Cardiff City & South (orange line); which can then be compared to the average for the whole of Cardiff (red line) which decreased by 1.4 percentage points (750 individuals).

Lastly it is important to note that both Butetown and Grangetown recorded rates in Dec-14 which were 0.8 and 1.6 percentage points above the Cardiff average respectively.
**Addressing the Priorities**

**Summary of Activity 2014/15:**

Cardiff City & South Case Studies

**Action Plan Priority: “Priority Improving Social Inclusion” - Black and Minority Ethnic (BME) Community Health Fayre**

The Minority Ethnic Community Health Fayre worked in partnership with local residents and organisations (such as Mentor Ring, BAWSO, Marie Curie, Cardiff and Vale Health Board, Communities First, Tenovus, Welsh Government and Diverse Cymru) to improve the health and wellbeing of people from minority communities. In preparation for the event a steering group was established and held regular meetings to plan in the run up to the day.

The BME Health Fayre was held on Wednesday 25th March 2015, 10am-2pm at Cardiff City
Stadium. The event was widely promoted through radio, newspaper, organisations, social media and most importantly word of mouth amongst the minority communities. The program of the event involved presentations from health experts, different 1 hour sessions on various exercise and therapies, eye health section, hearing test, over 50 stalls, health checks (BMI, BP, and Falls), massage taster session and healthy living workshop.

The event attracted more than 50 different organisations stalls, health professionals (GPs, Optometrists, chiropractor, hearing tests, pharmacists and falls clinic), masseurs and fitness instructors. Over 250 people from minority communities attended the event and gained health advice, engaged with primary care, registered with GP and for eye care and tasted different fitness and therapeutic techniques.

This event was very much reliant on volunteers and we recruited 30 volunteers for the event. They helped in registering attendees, directing and aiding people through different sections of the event, collecting evaluation forms and language interpretations. The event was also attended by Deputy Health Minister and much positive feedback was received from stall holders, volunteers and attendees. The event was reported on ITV News at 6 O’clock on 25th March.

### How Much Did We Do?
- We held monthly steering group meetings and during the month of March weekly meetings were held.
- 52 different organisational stalls were available at the event
- Over 250 people from minority communities attended the event
- Promotion through 2000 leaflets and posters, social media (Facebook and twitter), email, an advert in South Wales Echo and radio promotion.
- Recruitment and management of 30 volunteers.
- 1 large scale health fayre was held.

### Is Anyone Better Off?
- 52 organisations that attended and held a stall benefited in recruiting, consulting or raising awareness of their organisations within minority communities
- 250 people who attended the health event benefited from linking with health care advice
- 30 Volunteers gained experience of running a large scale event, people skills and also helped build their confidence and CV
- Visitors to the event through evaluation forms collected reported as a result of the event they are:
  - ‘Making a change to lifestyle’
  - ‘Regular blood pressure checks and optician visit’
  - ‘Getting more active e.g. walking and cycling, have approached pedal power’
  - ‘Having my eyesight checked’
  - ‘Trying to lose weight, cut down sugar and eat more fruits’
  - ‘More walking and eat more vegetable’
  - ‘Doing more sport’

### Outcomes contributed to:
- Cardiff is a fair, just and inclusive city
- People in Cardiff are healthy
Action Plan Priority: “Improving Community Safety” - Summer Activities, Taff Housing Association

Taff Housing Association is a Social Housing Provider with approximately 1,300 properties in the Riverside, Grangetown and Canton areas of Cardiff. This community has been significantly affected by welfare reform, falling incomes and significant reductions in opportunities for young people, a big contributor to Anti-Social Behaviour (ASB) from children and young people.

This summer Taff Housing focused on the provision of diversionary opportunities to local children and young people to reduce ASB. By providing various activities across a number of our housing schemes and in community venues we delivered a programme of summer diversionary activities to reduce ASB, building on our success rates in previous years.

Shaped by the feedback from children and young people during the Easter and Whitsunday school holidays, along with community based research, a comprehensive programme of activities was planned and implemented. Consulting with various community partners, including the Police and local youth workers, we identified a clear gap in the provision of activities for young people aged 12-16, who were too old for the Play service, but too young to be engaged in the Youth service.

A large proportion of ASB perpetrators fall within this age range, with many naming ‘nothing to do round ere’ (Jordan Driscoll; 2014) a major contributor to their involvement with ASB. We therefore decided to target this age group with relevant activities whilst addressing a number of the Neighbourhood Action Plan priorities for both the Cardiff City and South and the Cardiff South West regions.

Taff Housing match funded staff time (both a Community Investment Officer and Customer Service Advisor) to plan, record, manage and evaluate the project. Staff were also present at each event to quality assure activities delivered by third parties. Over 100 children and young people took part in the activities located in the heart of their community at 7 different venues.

How Much Did We Do?
- 9 different diversionary activities offered covering a range of interests and NP priorities
- 18 diversionary activity sessions ran
- Over 100 children and young people engaged in activities
- 1 Youth Forum established
- 7 various community locations used to host the activities

Is Anyone Better Off?
- Over 100 children and young people participated in a diversionary activity that encouraged them to have less involvement with ASB
- Staff involved had an opportunity to engage with children and young people from workless families to allow us to improve the relationship with parents and signpost to training and development opportunities
- When asked for feedback parents reported
that their child’s involvement had benefited them and the wider community and had encouraged their child to take part in healthier activities.

**Outcomes contributed to:**
- **Cardiff is a fair, just and inclusive city**
- **People in Cardiff are Safe and Feel Safe**
- **People in Cardiff are healthy**

**Action Plan Priority: “Improving Social Inclusion” - See It Make It Film Project**

In April 2014, Cardiff Community Housing Association (CCHA) Communities and Regeneration team applied for funding from See it Make UK to train local young people from the Butetown area in film making, with the eventual aim of producing a short film about the area. Our bid was successful, and we were able to employ the services of Tracy Pallant, a professional film producer and editor to oversee the project.

Throughout the summer holidays, 12 young people received extensive training from Tracy which covered all of the stages involved in making a film, including script writing, camera skills, lighting, sound, costumes/make up, site management and editing. When their training was completed, the young people decided to produce their own documentary film entitled ‘My Street’. They employed all the skills that they had acquired, and were responsible for directing, writing and producing the entire project.

Their film looks at a street in Butetown, where the majority of those involved resided. It explores the diverse community of Butetown, its fascinating history and also considers the importance of Ramadan in the community, which was being celebrated at the time of filming. Thanks to the City of Cardiff Council City and South Neighbourhood Partnership Fund we have now completed the documentary.

**Launch of The Young Person’s Film Club at the CMC@Loudoun**

Following the success of this project, the Culture and Media Centre (or CMC@Loudoun) plan to set up a young person’s film club, which will act as a platform for introducing young people to film, as well as boosting literacy and other skills. The club will provide the opportunity to watch, discuss and review a diverse range of films, feeding the imagination of those involved, and encouraging them to examine their lives and the world around them, and discover cultures beyond their own. There will also be ongoing training opportunities in film making, providing a highly effective medium for engaging young people, developing creativity and enriching understanding of film through active participation.
By bringing children and young people together with a common purpose, we also hope to make a valuable contribution to the social development and essential life skills of those who participate in the project. Whatever their ideas, we want to offer a platform to enable young people to tell and share their stories, with the support of our key partners from Cardiff City and South Neighborhood Partnership Group.

### How Much Did We Do?

- **My street - see it make it programme** consisted of 12 hours of training and production which was split into 5 sessions
  - **Planning Session (1 hour)** - meeting the film maker and 11 young people and planning the overview schedule in terms workshop and training
  - **Pre – Production Session (2 hours)** – Tracy Pallant professional Film maker attends the club meeting to deliver a short introduction to filmmaking with a focus on turning ideas into a script and storyboard (using Into Film resources as a guide, The focus for this period is for the club leader and the young people to have developed their idea into a script and storyboard ready for the shoot
  - **Production Session (2 hours)** - Filmmaker delivers an introduction to camera shots and techniques with a focus on quality and high production values, Filmmaker sets a series of challenges linked to resources and support to encourage the club to continue shooting their film
  - **Post – Production session (2 hours)** - Filmmaker and young people review the completed footage and delivers a session on editing with the club leader and young people with a focus on editing techniques, music, sound/visual effects using the software and equipment available, Filmmaker sets a series of challenges linked to resources and support to encourage the club to complete the young people film
  - **Sustainability session –** Young people

### Is Anyone Better Off?

- 12 young people training in film and media, will act as ambassadors and train other young people in the school and community. The young people have already started the Butetown Young people film club and hopefully will be showcasing more films that they have directed and created in the community. They have already started programming for the 1st time in Cardiff the Young people film festival which is one of the biggest film festivals in the UK, this will take place in the Culture and media Centre at Loudoun screening 4 films during the festival, all the resources will be provided by Into film Festival 2015
continues to deliver regular editing sessions in the club setting using the resources and challenges set by the filmmaker, Partners provide support with exhibition and distribution and encourage the club to hold a screening event for their film.

<table>
<thead>
<tr>
<th>Outcomes contributed to:</th>
<th>Cardiff is a great place to live, work and play</th>
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<tbody>
<tr>
<td></td>
<td>Cardiff is a fair, just and inclusive city</td>
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</table>
Lead Elected Member:
Cllr Iona Gordon

Joint Operational Group Chairs:
John Hallett, Cluster Manager, Communities First
Will Lane, Operational Manager, Cardiff Council

Neighbourhood Partnership Officer:
Mark Davies. Email: Mark.Davies2@cardiff.gov.uk
Cardiff South West

The Cardiff South West Neighbourhood Partnership area includes 4 Electoral Divisions of Canton, Riverside, Ely and Caerau. The most recent population figures suggest that there are between 52,500 and 59,600 residents within the communities, which would equate to approximately 16% of Cardiff’s total population.

The area has a generally higher unemployment claimant rate that the Cardiff average, and more than 50% of children under the age of 15 live in the top decile for income deprivation in Wales, according to the Welsh Index of Multiple Deprivation.

The key priorities for 2014-15 and a summary of our actions are shown in the table below and captured in more detail in Cardiff South West Action Plan.

<table>
<thead>
<tr>
<th>Priority</th>
<th>Improving Health &amp; Wellbeing</th>
<th>Environmental &amp; Community Safety</th>
<th>Improving Outcomes for Families</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>Reduce smoking</td>
<td>Work with partners and local voluntary groups to address litter and dog fouling issues and to increase people’s sense of pride and ownership of their local area.</td>
<td>Target support to vulnerable children &amp; young people (including those with complex needs)</td>
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<td></td>
<td>Increase participation levels of physical activity</td>
<td>Establish and sustain targeted pieces of work for specific areas and ongoing Problem issues e.g. Motorcycle annoyance</td>
<td>Create and ensure opportunities for children &amp; young people to engage with &amp; become involved in their community by co-designing, co-developing and co-delivering services</td>
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<td></td>
<td>Increase the ability of people to eat well</td>
<td>Establish local quarterly access groups that will allow local issues to be fed Through from the public into the np process.</td>
<td>Collaborate &amp; work together to deliver programmes of positive activities to help/assist children &amp; young people reach their potential</td>
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<tr>
<td></td>
<td>Decrease alcohol consumption</td>
<td>Determine why the ‘feel’ of parks within Cardiff SW differs from other areas in Cardiff and develop a programme of improvement</td>
<td>Support the access for children &amp; young people to quality information, infrastructure and any guidance on careers or learning</td>
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<td></td>
<td>Improve young people’s sexual health</td>
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<tr>
<td></td>
<td>Increase the uptake of immunisations</td>
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</tr>
</tbody>
</table>
Key Trends in Cardiff South West

The performance of the Cardiff South West Neighbourhood Partnership Area is monitored through quarterly highlight reports; whereas, quarterly intelligence reports provide an insight into the issues affecting the areas whilst using data to identify priority and emerging issues. The following pages identify some of the key trends in the areas and provide a number of examples of the work undertaken to support local communities. More examples of this work can be found in both the highlight and intelligence reports.

Improving Health and Wellbeing: Home Care

Figures from the 2014 Programme Intelligence report on Older People show that an average of 4% (1,926 people) of the population aged 65 and over, are provided with home care by the authority.

As can be seen in the graph, Cardiff North and Cardiff West have the lowest rates (both 3.7% and 3.8% respectively); with Cardiff South-East and Cardiff South-West having the highest rates (5.1% and 4.5% respectively).

The increasing population of elderly persons coupled with a longer life span has resulted in an increased demand for services such as health care and care homes. This will have to be monitored over the coming years addressed as part of the city-wide strategy undertaken through the Cardiff & Vale of Glamorgan Integrating Health & Social Care Board.

Physical Activity

According to the 2014 Ask Cardiff survey, 61.8% of residents in Cardiff South West reported to have exercised on three days or more during the previous week (second lowest in Cardiff) compared to 69% of respondents in City & Cardiff South. The Ask Cardiff Survey also reported that those who are without full time employment were least likely to exercise.
Environmental Quality

Between April 2013 and March 2014 there were 49 fixed penalty notices (FPNs) issued for littering in Cardiff South West; 7.5% of the total amount for Cardiff. This represents a rate of 8.9 per 10,000 population; less than half the Cardiff rate of 18.5.

Over the same period there were 22 FPNs issued in the NPA for dog fouling; 33.3% of the Cardiff total. This equates to 4.0 per 10,000 population, more than double the figure for Cardiff (1.9).

20 FPNs for fly-tipping were issued in the NPA; 16.3% of the Cardiff total. The NPA rate of 3.6 per 10,000 population was just above the Cardiff figure of 3.5.

Community Safety

From March 2014 to March 2015 the ASB rate per 1,000 population in Cardiff South West was very similar to that of Cardiff as a whole. Over this time the NPA rate was at a low of 2.4 per 1,000 in January 2015 having peaked at 5.1 per 1,000 in July 2014.

In March 2015, there were 164 (3.0 per 1,000) ASB offences in the NPA; below the Cardiff rate of 3.3 per 1,000. This was down from 3.4 per 1,000 in March 2014 (186 incidents) but up from 2.64 per 1,000 in December 2014 (141 incidents).
Improving Outcomes for Families: Unemployment

Cardiff South West’s JSA claimant count rate followed a similar trend to the Cardiff average from March 2014 to March 2015, but was consistently the higher of the figures. In March 2015, Cardiff South West’s rate was 4.3% compared to 2.8% for Cardiff. This was down from 5.6% in March 14 and 4.4% in December 2014, representing changes of -465 and -31 claimants respectively.

Canton was the only ward in the NPA whose claimant count rate compared favourably with the city average over the period. The rates for the other three wards all exceeded the Cardiff figure throughout the year, in particular Ely and Caerau which both also exceeded that of the NPA. In March 2015, the rates were 6.0% in Ely, 5.2% in Caerau, 4.0% in Riverside, and 2.5% in Canton.

School Attendance Rates

In 2013/14 the primary school attendance rate for schools in Cardiff South West was 94.3%. This was up from 93.4% for 2012/13 but was below the comparative figure for Cardiff of 94.9%.

The attendance rate for secondary schools located in the NPA in 2013/14 was 92.1%. This was again below the Cardiff average of 93.2%, but was up from 91.2% for 2012/13, when, conversely, it had the higher of the two rates.
Addressing the Priorities

Summary of Activity 2014/15:

Cardiff South West Case Studies

Action Plan Priority: “Improving Outcomes for Families” - Riverside Festival

The Riverside Festival Association (RFA) facilitates an annual multicultural community festival in the heart of Riverside with a programme of related community arts activities targeted at local children, young people and families. This is one of Cardiff’s oldest festivals and in 2014 the festival took place on Saturday 23rd August at Despenser Gardens, kicking off with a procession leaving from Ninian Park Road at 11am.
With a variety of activities such as live music, dance, food, circus skills and a mini horticultural show, The Riverside Festival invited participation from all sectors of the local community and aimed to support a wide range of shared creative and cultural projects as a way of developing better links and understanding between the individuals, families and different ethnic groups who live in the area. The Festival has a particular importance for low income families, for whom the annual event with its associated arts workshops provides a source of free activities during the long holiday period. In fact participation in the creative workshops and sporting activities was encouraged for the fortnight leading up to festival day.

The festival organisers feel it is important for Riverside to affirm its own identity, acknowledging and encouraging the wealth of local resources, both in cultural and human terms. A further aim of the 2014 Riverside Festival is to build on those resources, to encourage the community to feel positively about itself, and confident about the future it can create for itself at a time of economic stress, encouraging all sectors of the community work together in a spirit of creativity, collaboration and understanding.

### How Much Did We Do?
- Free activities aimed at children, young people and families.
- Wide range of partners and organisations linked up to deliver the event.
- Approximately 500 people attended.
- The festival included 26 stalls.
- 12 workshops were held running up to the event with another 12 held on the day.
- Each workshop was attended by between 8 and 30 individuals with an estimated total of 300 places provided over of the total period.

### Is Anyone Better Off?
- The festival benefited from active participation form a large number of residents in the Cardiff South West area.
- People who attended the day fed back the benefits of the local event ‘As promoting community pride across a range of cultures’.

### Outcomes contributed to:
- Cardiff is a great place to live, work and play
- People in Cardiff Achieve their full potential
- Cardiff has a clean, attractive and sustainable environment
Action Plan Priority: “Improving Outcomes for Families” - Timeplace Project, ACE

Timeplace Project, ACE

Inspired by existing community work in Glyncoch, the Timeplace project was developed between Action in Ely and Caerau (ACE) and Spice as a model for encouraging community engagement initially in the Ely and Caerau area. The scheme works by offering a Time Credit for every hour of volunteering worked by a participant. Time Credits (designed as an actual form of currency) can then be used for activities and services either provided within the community or in partnership with public and private organisations.

A significant advantage of this approach is that community users can help to steer their work as a solution to local issues. A key development in the last year has been the creation of a new steering group made up from and managed by members from within the community. This hugely successful programme has proved a terrific way of encouraging community members to become more active in local issues that are important to them, as well as taking a leadership role in what should be done.

Spice is now assisting other Communities First clusters and organisations such as Families First and the Youth Service, to deliver this type of initiative across Cardiff.

How Much Did We Do?

- Engaged with the community and encouraged local involvement in local issues
- 356 new people were recorded as members of Timeplace in 14-15 by SPICE and Communities First
- 7105 people are signed up to the Time Place project in Ely and Caerau

Is Anyone Better Off?

- Communities are empowered and feel they can make a difference.
- 7105 people reported they are more involved in the community
- 7536 Time Credit hour were banked in 14-15
- SPICE and Communities First report an increase in local collaboration and improved community relationships.
- There is increased community activity in volunteering, training and social enterprise across the Ely and Caerau wards.

Outcomes contributed to:

Cardiff is a great place to live, work and play
People in Cardiff achieve their full potential

Illegal off-road motorcycle activity has long been a recurring issue raised by residents in Ely and throughout Cardiff. This can take the form of significant noise pollution or dangerous activity in both urban areas and open land north of the Ely estate. Despite successful police campaigns to clamp down on illegal riding, the issue tends to return. Partners in Cardiff South West including South Wales Police, South Wales Fire & Rescue Service, Elected Members, C3SC and ACE (Action in Ely and Caerau) have recently convened to explore new ways in tackling the issue.

A contributing historical factor includes community misconceptions regarding rights of access to private property in the fields north of Ely estate. This is generally where motorcycle activity also takes place. Successful Partnership work thus far includes discussions with residents to promote a clear understanding of where rights of access exist. In addition the group has supported police efforts working with private land owners to restrict vehicle access to their property and will support further work to develop an understanding between the community and landowners. With land owner cooperation, the police are also freed up to unlock new powers in prosecuting illegal riders.

However the Problem Solving Group also has wider aims, such as promoting road safety, exploring access to legitimate motorcycle courses and ways to engage with off-road enthusiasts. A long term goal is to encourage participants to create their own legitimate club through providing advice and training, as a successful club undertaking legal activity has potential to unlock additional funding from various bodies. Early efforts have resulted in litter picking activity and a family day out at the Rover Way off-road facility.

South Wales Police will continue to take action against illegal motor sport activity however it is hoped these pioneering efforts will lead to a long term solution and eventually benefit all members within the community.

How Much Did We Do?

- Problem Solving Group met 3 times.
- This group included 9 participants from organisations including South Wales Police, South Wales Fire & Rescue Service, ACE Communities First, C3SC, Sport Cardiff and City of Cardiff Council as well as members of the community.
- A family day to the Rover Way motorcycle facility involved 8 adults and 17 children.
- 2 further litter picking days were arranged at

Is Anyone Better Off?

- This is an ongoing process, both partners and community members will work to improve the quality of life for residents and a safer shared environment in 15-16.
Great Plymouth Woods. The first day involved 3 adults and 12 children, the second 12 adults and 17 children.
- Intelligence collected by the problem solving group contributed to a police meeting with local landowners. Actions agreed at this meeting will support future partner work in tackling illegitimate motorcycle activity.

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Cardiff West

Lead Elected Member
Cllr Roderick McKerlich

Joint Chairs:
Acting Inspector Jason Rees, South Wales Police
Jane Cherrington, Operational Manager, Cardiff Council

Neighbourhood Partnership Officer:
Carolyn Veal-Shaw. Email: Carolyn.Veal-Shaw@cardiff.gov.uk
Cardiff West

The Cardiff West Neighbourhood Partnership Area consists of 7 Electoral Divisions: Fairwater, Creigiau & St. Fagans, Pentyrch, Radyr & Morganstown, Whitchurch & Tongwynlais, Llandaff North and Llandaff.

Cardiff West is a relatively affluent area, however there are significant pockets of deprivation in the areas of Fairwater and Llandaff North; Pentrebane in Fairwater being the area that most often displays significantly higher rates and severity of deprivation and is an identified Communities First area.

According to the latest Mid-Year Estimates (MYE) the Cardiff West Neighbourhood contains 17.6% (61,400 persons) of Cardiff’s total population and has a significantly higher proportion of persons aged 45+ than the Cardiff average. Conversely it has a significantly lower proportion of persons aged 16-29.

The key priorities for 2014-2015 and a summary of Cardiff West’s actions are shown in the table below and captured in more detail in the Cardiff West Action Plan.

<table>
<thead>
<tr>
<th>Priority</th>
<th>Improving Health &amp; Wellbeing in Cardiff West</th>
<th>Environmental Improvement &amp; Community Safety</th>
<th>Older People</th>
<th>Focus on Families</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>Encourage healthy eating</td>
<td>Reduce the amount of litter and the fly tipping incidents</td>
<td>Supporting Vulnerable Older People</td>
<td>Working with NEETS</td>
</tr>
<tr>
<td></td>
<td>Encourage physical activity</td>
<td>We will work with relevant agencies and partners to combat ASB and criminal damage</td>
<td>Supporting Older People in Accessing Benefits</td>
<td>Social Enterprise Opportunities</td>
</tr>
<tr>
<td></td>
<td>Reduce damaging alcohol consumption</td>
<td>Work with partners to increase local peoples’ perception of the area</td>
<td>Older People and GPs Access to Activities</td>
<td>Physical Activity</td>
</tr>
<tr>
<td></td>
<td>Increase levels of immunisations</td>
<td>Reduce the amount of cold calling incidents in the area</td>
<td>Improve the quality of life for families in Cardiff West</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Reduce levels of smoking</td>
<td></td>
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Key Trends in Cardiff West

The performance of the Cardiff West Neighbourhood Partnership Area is monitored through quarterly highlight reports; whereas, quarterly intelligence reports provide an insight into the issues affecting the areas whilst using data to identify priority and emerging issues. The following pages identify some of the key trends in the areas and provide a number of examples of the work undertaken to support local communities. More examples of this work can be found in both the highlight and intelligence reports.

Improving Health & Wellbeing

In Cardiff West there are areas known to experience lower life expectancy and higher rates of premature mortality caused by cancer, coronary heart disease, cardiovascular disease and respiratory disease. According to the National Health Service (NHS), UK, some of the main risk factors associated with cardiovascular disease are: smoking, lack of exercise, unhealthy eating, stress and obesity. This chart demonstrates that nearly three quarters of the Cardiff West population, 72%, do not undertake the recommended levels of weekly physical activity.

Environmental Improvement & Community Safety: Littering & Fly Tipping

Problems are regularly reported in and around Cardiff West regarding other residents and youths / young persons in the area littering and/or fly tipping, particularly in the vicinity of schools. Llandaff has the highest rate of fixed penalty notices (FPN) and has continued to increase since 2013. High levels of litter in green spaces, deliberate fires & underage drinking can all contribute to a lot of litter being left in parks and areas of green space. Fly tipping can also be an issue, particularly in areas of Fairwater, Whitchurch, Tongwynlais and Llandaff North The Neighbourhood Partnership group will continue to work alongside residents and partners to find local solutions.
Older People

Older people account for a large proportion of the Cardiff West population, with 38.7% of residents being over 50. Statistics also indicate that there is a strong likelihood that tackling age-related health conditions, particularly dementia, will be a key priority over the coming years.

2011 census data revealed that 13.8% (equating to approximately 3,590) of all households in Cardiff West are occupied by people over 65 who live alone. These factors highlight the scale of the challenge partners are faced with in relation to reducing social isolation and the early identification of medical issues.

The graph shows how respondents to the ASK Cardiff survey felt about care services for the elderly. In Cardiff West, there was a 27.7% satisfaction rate (either very satisfied or fairly satisfied), showing a 6.1 percentage point decrease from the 2013 figure of 33.8%; compared to the 2014 overall figure for Cardiff (30.8%) which has decreased by 4.9 percentage points, to its 2014 recorded figure of a 35.7% satisfaction rate. Lastly the graph indicates that residents of Cardiff West are less satisfied with care services for the elderly than anywhere else in Cardiff with a 72.3% rate of respondents voting very dissatisfied, dissatisfied, or neither.

<table>
<thead>
<tr>
<th></th>
<th>Very satisfied</th>
<th>Fairly satisfied</th>
<th>Neither</th>
<th>Fairly dissatisfied</th>
<th>Very dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>City &amp; South</td>
<td>2.5</td>
<td>27.5</td>
<td>41.3</td>
<td>23.8</td>
<td>5.0</td>
</tr>
<tr>
<td>Cardiff West</td>
<td>2.2</td>
<td>25.5</td>
<td>41.4</td>
<td>23.4</td>
<td>7.6</td>
</tr>
<tr>
<td>Cardiff South-West</td>
<td>3.4</td>
<td>34.3</td>
<td>42.0</td>
<td>15.9</td>
<td>4.3</td>
</tr>
<tr>
<td>Cardiff South-East</td>
<td>2.5</td>
<td>25.2</td>
<td>45.3</td>
<td>20.8</td>
<td>6.3</td>
</tr>
<tr>
<td>Cardiff North</td>
<td>2.5</td>
<td>32.0</td>
<td>36.5</td>
<td>20.2</td>
<td>8.8</td>
</tr>
<tr>
<td>Cardiff East</td>
<td>2.0</td>
<td>28.0</td>
<td>50.0</td>
<td>12.0</td>
<td>8.0</td>
</tr>
<tr>
<td>Overall</td>
<td>2.6</td>
<td>28.2</td>
<td>41.6</td>
<td>20.1</td>
<td>7.5</td>
</tr>
</tbody>
</table>

□ Very satisfied  □ Fairly satisfied  □ Neither  □ Fairly dissatisfied  □ Very dissatisfied
Focus on Families: Working with NEETs – Unemployment

Cardiff West’s claimant count rate has followed a similar downward trend to the Cardiff average since March 2014, but has consistently been the lower of the rates.

In March 2015, the Cardiff West rate was 2.1%, compared to 2.8% for Cardiff as a whole; a difference of 0.7 percentage points. This gap was down from 1.0 percentage points in March 2014, when the NPA rate was 2.8%. Within the NPA, the rates of five of the seven wards have consistently been below those of both Cardiff West and Cardiff.

Addressing the Priorities

Summary of Activity 2014/15
Cardiff West Case Studies

Action Plan Priority: “Older People” - Promoting Dementia Supportive Communities

During the last few years, the Cardiff West Neighbourhood Partnership has aimed to set up a Dementia Café, due to the high percentage of 50+ residents and the number of people diagnosed with Dementia living in the area.

In summer 2014 eight partners from across Cardiff West trained as Dementia Friends Champions, able to deliver Dementia Friends sessions to members of the public. Following this, grant applications were successful to provide the funding needed for a Dementia Café in Cardiff West, and the Café opened at Pentrebane Community Centre in October 2014.

As a result, the Cardiff West Older People’s sub group arranged a Dementia Supportive Communities launch to promote the opening of the Cardiff West Dementia Café and the Life Stories project, to promote the Dementia Friends initiative, and to further raise awareness of Dementia across Cardiff West.

The event itself included a number of stalls with appropriate information, events and activities aimed at supporting carers and people with dementia as well as activities for the wider community as a whole, including a Christmas concert and a Dementia Friends awareness session.

Work with the wider community is planned, with a large focus to be aimed at incorporating schools work plans in the planning. Dementia Friends sessions will hopefully be held during school assemblies and after school parent groups, and sessions for the public will be targeting shops, libraries, leisure centres and community centres across Cardiff West. The Dementia Friends Champions will work with the shops, businesses and local organisations to increase the awareness of dementia and aim to break down the stigma attached with the topic.

An Intergenerational Dementia Supportive Technology project was launched at Peter Lea Primary School, with young people supporting older residents in the use of modern technology and enabling the young people to benefit from collaborative learning with older people.

The next aim is to continue the work on the community garden as part of Pentrebane Community Centre, which can be utilised by the people and the carers attending the Dementia Café and Life Stories project.

Partners involved throughout the planning of this process have included: local schools, the Alzheimer’s Society, Public Health Wales, Leisure Services, ACE (Action Caerau Ely), BBC Wales, Neighbourhood
Learning, Diverse Cymru, Golden Oldies, Goldies Cymru, South Wales Police, South Wales Fire and Rescue Service, EggSeeds, The Federation of City Farms and Community Gardens, and Age Connects.

<table>
<thead>
<tr>
<th>How Much Did We Do?</th>
<th>Is Anyone Better Off?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Dementia Supportive Communities event attended by approximately 200 people</td>
<td>• 100% of people completing the Dementia Friends sessions have a better understanding of Dementia</td>
</tr>
<tr>
<td>• Wide range of partners and organisations participated in the event</td>
<td>• 100% of Carers stated that they felt less isolated</td>
</tr>
<tr>
<td>• Eight partners trained as voluntary Dementia Friends Champions</td>
<td>• 95% of Carers stated that they felt more able to cope with their caring responsibilities</td>
</tr>
<tr>
<td>• 20+ Dementia Friends Sessions held across Cardiff West</td>
<td>• 90% of People with Dementia stated they felt less isolated</td>
</tr>
<tr>
<td>• 350+ Dementia Friends created across Cardiff West</td>
<td>• 90% of People with Dementia stated they felt more independent</td>
</tr>
<tr>
<td>• One monthly Dementia Café opened at Pentrebane Community Centre</td>
<td>• 95% of People with Dementia stated they felt more able to understand and cope with their dementia</td>
</tr>
<tr>
<td>• One fortnightly Life Stories project opened at Pentrebane Community Centre</td>
<td>• 100% of the Cardiff West Dementia Friends Champions were able to contribute to the Ageing Well in Wales local plan for Cardiff</td>
</tr>
<tr>
<td>• One Intergenerational Dementia Supportive Technology project launched at Peter Lea Primary School</td>
<td>• 50% of the Cardiff West Dementia Friends Champions were able to contribute to the local GP Cluster Health meetings and action plans for Cardiff, raising awareness of Dementia related issues</td>
</tr>
<tr>
<td>• One Community Garden for users of the Dementia Café and Life Stories projects created</td>
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</table>

Outcomes contributed to:

<table>
<thead>
<tr>
<th>People in Cardiff are healthy</th>
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<td>Cardiff is a fair, just and inclusive society</td>
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</tr>
<tr>
<td>Cardiff has a clean, attractive and sustainable environment</td>
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Community members and community groups wanted to make more use of land currently unused or under used in Cardiff West, improve the aesthetic of their local area, grow more fruit and vegetables, learn new skills and create community growing spaces that could be used and appreciated by anyone in the area.

The aim was to create a number of volunteer community gardens in Cardiff West. So far, gardens have been started in several areas of Whitchurch, Pentrebane and Fairwater. Some training sessions were provided to volunteers so they could improve their basic skills in gardening before creation of the gardens was started. Location for the community gardens and approval for use of the land was achieved through staff from the Federation of City Farms and Community Gardens, the Land Advisory Service, Housing and Neighbourhood Partnerships working together with community groups to identify suitable areas.

These gardens/growing spaces have promoted community cohesion and the opportunity for families to work together. Creating community gardens and community growing spaces has helped provide areas of land for people to grow their own fruits and vegetables which they might not have the room to do in their own gardens, if they have a garden.

The gardens help in promoting healthy eating by enabling community members to learn about the fruits and vegetables being grown. The projects have engaged children, young people and their families in positive physical activities which have also encouraged participation, creativity, increased community spirit and a sense of pride in the local area. Several of the growing spaces have been created at a “wheelchair friendly” height to encourage participation from those residents. Furthermore, in the future the aim is to involve elderly members of the community by providing benches for them to enjoy the gardens and meet others, which would help address issues of social isolation in the areas.

Funding and other resources were provided through the Neighbourhood Partnerships Fund, Grow Wild, Tidy Towns and Keep Wales Tidy.
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<th>How Much Did We Do?</th>
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<tr>
<td>• Created four new community gardens/community growing spaces in Cardiff West</td>
<td>• 100% of participants feel more able to make use of local growing spaces</td>
</tr>
<tr>
<td>• Held 10 gardening skills training days</td>
<td>• 90% of participants feel more confident about growing their own fruit and veg</td>
</tr>
<tr>
<td>• Trained 110+ volunteers, residents and other members of the public, providing</td>
<td>• 95% of participants feel their knowledge of the different items they grow has increased</td>
</tr>
<tr>
<td>them with new/improved gardening skills to grow their own fruit and veg</td>
<td>• 100% of participants have learnt new gardening skills or increased the skills they have</td>
</tr>
<tr>
<td>• A wide range of residents, organisations and partners participated in creating</td>
<td>• 100% of participants feel an increased sense of community spirit and pride in their local areas</td>
</tr>
<tr>
<td>the gardens and the training sessions</td>
<td>• 100% of participants feel that the projects have increased intergenerational working with young and old residents pulling together to achieve the creation of the gardens</td>
</tr>
<tr>
<td>• Planted 30 fruit bushes and trees</td>
<td>• 85% of project participants now attend the Cardiff West Partnership sub group meetings to further link in with current and future projects</td>
</tr>
<tr>
<td>• Distributed 200 potato growing kits to residents, community groups and schools</td>
<td></td>
</tr>
<tr>
<td>• Distributed wild flower seed kits to residents, community groups and schools</td>
<td></td>
</tr>
<tr>
<td>• Four unused areas of land have been regenerated into useable growing spaces/gardens</td>
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One of the Cardiff West Neighbourhood Partnership action plan objectives included the establishment and embedding of the time credits scheme in areas across Cardiff West, while promoting the existing Time Credits scheme and the volunteering opportunities available in Cardiff West.

Inspired by existing community work in Glyncoch, the Timeplace project was originally developed between Action in Ely and Caerau (ACE) and Spice as a model for encouraging community engagement, initially in the Ely and Caerau area. The scheme works by offering a Time Credit for every hour of volunteering worked by a participant. Time Credits, which is designed as an actual form of currency, can then be used for activities and services either provided within the community or in partnership with public and private organisations.

Through ACE and Spice, the Time Credits scheme had been successfully embedded in community project work across Fairwater and Pentrebane with Time Credits creating innovative approaches and improving training & employment opportunities for local people.

Tongwynlais Our Neighbourhood group, TON, supported by Cardiff West Neighbourhood Partnership and Spice set up a local Time Credits programme led by community volunteers living in Tongwynlais. The aim was to increase the take up of volunteering, social action and community participation in the local area and to help build the capacity of community groups & the individuals within these groups. The Time for TON project worked to increase the number of suitable volunteer opportunities, linking in with appropriate community groups and the Time Credits scheme in the Tongwynlais area.

Partners involved in this project included; Spice, Cardiff West Neighbourhood Partnership, Keep Wales Tidy, Tongwynlais Primary School, Dementia Friends, Tongwynlais Community Council, Tongwynlais Village Hall Committee, Tongwynlais.Com
### How Much Did We Do?
- held 8 planning/committee meetings and formalised roles within the committee including appointing a Time Credits lead volunteer
- distributed over 1700 promotional leaflets to houses
- increased the social media presence of the TON group and the promotion of volunteering taking place
- held a Time For TON Time Credits launch event
- carried out community litter pick events
- planted seeds and shrubs around the village to increase community growing projects and utilise unused green space around the village
- held an intergenerational IT lesson in with a local school, which has now become a regular event
- held a Dementia Friends session, with further sessions planned
- recruited volunteers to attend a cleaning day of one of the Tongwynlais community buildings
- set up a new community needlework group
- held a community quiz night in the village hall where people could spend time credits
- organised volunteers to paint Tongwynlais village hall

### Is Anyone Better Off?
- 89% of participants feel they have an improved quality of life
- 100% of participants felt they knew people in the community better
- 67% of participants felt they had more trust in their community
- 67% of participants felt more able to influence what their community is like
- 78% of participants have made new friends
- 100% of participants have taken part in more community activity
- 56% of participants felt they know their neighbours better
- 56% of participants felt they have contributed more to their community and felt more empowered and encouraged that they can make a difference in their local area
- 100% of participants felt they have learnt new skills
- 75% of participants felt there has been an increase in local collaboration and improved community relationships
- 67% of participants now feel an increased sense of community spirit and pride in their local area
- 90% of participants have increased their involvement in outdoor volunteering activities

### Outcomes contributed to:

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<tr>
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<td>People in Cardiff achieve their full potential</td>
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<tr>
<td></td>
<td>Cardiff has a thriving and prosperous economy</td>
</tr>
<tr>
<td></td>
<td>People in Cardiff are Healthy</td>
</tr>
</tbody>
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