Public services in Cardiff are changing….

Do you need to get views from the public on your service or plans for the future, but are not sure where to start?

Do you need easy access to a large number of Cardiff residents from a variety of backgrounds?

Do you need a targetted approach to speak to people of different characteristics and communities across the city?

Do you want to explore an idea in a focus group to help develop new ways of working?

Are you planning any forthcoming research or consultation?

If the answer is YES to any of the above questions, then the Cardiff Citizen’s Panel will be able to help!

What is the Cardiff Citizens’ Panel?
The Cardiff Citizens’ Panel is currently made up of over 6000 representative members of the public across the city and is used to inform the City of Cardiff Council and other public services about public opinion. All members are aged over 18 and live in Cardiff.

What kind of things can I use the Panel for?
We send the Panel (or parts of the Panel) up to 5 questionnaires a year and also extend the invitation for them to be involved in Focus Groups. Recent topics have included the consultation on the City of Cardiff Council’s 2015/16 budget proposals, waste management, libraries and hubs.

Who organises the Panel?
The Panel is run by the City of Cardiff Council’s Policy, Partnerships & Community Engagement Team who will contact Panel Members on your behalf. The team will also collate the results and compile a report on feedback.

Is the Panel representative?
Cardiff’s Panel have 6,000 representatives from across the city. Every effort has been made to ensure there is a mix of people of different characteristics and from different parts of the city. There will also be a further ‘refresh’ undertaken in Spring 2015 to recruit new members.

What about getting the views of young people?
We can work with other groups such as The Sprout and Cardiff Youth Council to seek the views of young people - just let us know!

Is there a charge for using the Panel?
There is a charge for using the Panel to cover staffing costs but these will be kept to the absolute minimum.

How can I find out more information?
Please contact us on 029 2087 3443
Or email CardiffDebate@cardiff.gov.uk